



KENT GREETER VOLUNTEER FAQ

What support can I expect?

The Greeters movement in Kent has been established since 2007 and has a vast experience in dealing with visitors and the day to day running of the scheme. We engaged with the Big Apple Greeters in the set up of our own programme which started in the district of Thanet in 2007. Since this time we have been rolling out the scheme to the rest of the county. Kent Greeters will share their experiences with you to enable all volunteers to receive full support in the setting up and on-going operation of the scheme in other areas.

Will I be insured?

Yes. Provided volunteer's work within the guidelines laid down by the Kent Greeters scheme all relevant insurances will be in place and no personal liability will be incurred.

How much time will I have to give?

It is up to you. Everyone is a volunteer and will only be expected to give time to the scheme when it is practical and comfortable to do so.

Will it cost me anything?

No. Everyone in the scheme is a volunteer working, in the main, in his or her own town/village. Any other services or products offered, as part of the meeting will be provided by the Greeters organisation. The Greeters operates a no payment and no tipping policy.

Are there any other roles besides greeting people?

Yes. Every well run organisation has backroom people and the greeters is no exception. As the movement grows many organisational staff will be required. We are keen to get more people involved in the development of the scheme that have time and organisation skills available.

Will I have to talk to large groups?

No. It is a rule that a party of visitors met by a greeter will not exceed 6 persons. The scheme is not a professional tour guide service and is not to take business from existing organisations in Kent.

Will I be expected to use my car to show people around?

No. All meetings take place in public places and should the need to travel further a field occur, public transport must be used.

Will I get any training?

No formal training, but guidance will be given to ensure that greets follow a similar pattern; however, we do not wish to suppress individual personal enthusiasm. Part of the induction will include a guidance greet with on of our existing Kent Greeters.





Can anyone join?

The vast majority of people will be welcomed from all backgrounds and abilities to fulfil both Greeter and administrative roles. However, we must not lose sight of the fact that Greeters are ambassadors for their county and area, so an application and interview system is in place and acceptance for becoming a volunteer is not automatic.

Are volunteers required to speak a foreign language?

No, but our visitors will come from all over the world. The Greeter policy is that all Visitors/ Greeters will be matched to ensure that both parties have an enjoyable experience. Special needs will be identified at the time of booking.

Who administers the scheme? How is it funded?

The Kent Greeters scheme is a non-profit making organisation. Funding has been provided from Visit Kent and Interreg.



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