

Where to go from here...further help

The organisations below can all offer additional help, or supply equipment

Action for Blind People

14-16 Verney Road London SE16 3DZ
Tel: 020 7635 4800 Fax: 020 7635 4900/4829

Action for Blind People is a national charity who aim to enable visually impaired people to enjoy a greater choice of opportunities in their lives. They offer a variety of specialist holidays within the UK and own four specially adapted hotels and a mobile service which tours weekly.

Access Association

Walsall MBC, Civic Centre, Walsall WS1 1TP
Tel: 01922 652010 Fax: 01922 614210
Email: Faoxs@walsall.gov.uk

The Access Association was formed in response to the needs of professionals for networking and support. In particular those whose primary responsibilities is to promote and facilitate accessible environments and services for all including people with disabilities.

Arjo Hire

St Catherine Street, Gloucester, Gloucestershire GL1 2SL
Tel: 08702 430430 Fax: 01452 428344 Web: www.arjo.com

A National organisation providing a service for the short-term hire of hoists for people who need assistance with standing, bathing and transferring.

BT Age and Disability Action Team

Voice: 0800 800 150 Fax: 01332 822 839 Email: disability@bt.com

'Communication Solutions, BT's products and services' – a guide for older or disabled people 2003.

BSI Customer Services

389 Chiswick High Road, London W4 4AL
Tel: 44 (0) 208 9969001 Email: CServices@bsi-global.com
Web: www.bsi-global.com

British Standards is the national standards body of the UK, responsible for facilitating, drafting, publishing and marketing British standards and other guidelines. BSI is responsible for BS8300:2001 referred to in this document and can be ordered from the above.

Building Regulations 2000: Approved Document (Part M) 1 May 2004

Office of the Deputy Prime Minister
Web: www.odpm.gov.uk

Copies of Building Regulations 2000: Approved Document (Part M) can be obtained via the website above. This document is an advisory guide and complements the BS8300:2001 and we suggest should be referred to when completing any new building or alteration work.

Centre for Accessible Environments

70 South Lambeth Road, London SW8 1RL
Tel: 0207 8400125 Fax: 0207 8405811 Email: info@cae.org.uk
Web: www.cae.org.uk

Gives advice and information on making buildings and places accessible to all users including disabled and older people, and on enhancing quality in design.

CIBSE

Chartered Institution of Building Services Engineers,
222 Balham High Road, Balham, London SW12 9BS
Tel: 020 8675 5211 Email: enquiries@cibse.org
Web: www.cibse.org

Connevens Ltd

54 Albert Road North, Reigate, Surrey RH2 9YR.
Voice: 01 737 247571 Textphone: 01 737 243134
Email: mail@connevens.com Web: www.connevens.com

Equipment for the deaf and hearing impaired in education, employment and home and leisure. Online catalogue.

Deaf Alerter

Enfield House, 303 Burton Road, Derby DE23 6AG.
Voice: 01332 363981 Fax: 01332 293267 Textphone: 01332 291921
Email: info@deaf-alerter.com

Deaf Alerter provides complete building coverage with equal opportunity to fire alarms and audible warnings for all; including public address announcements and other information hearing people receive audibly.

Dial UK - The Disability Helpline

St Catherine's, Tickhill Road, Doncaster, South Yorkshire DN4 8QN
Tel: (and minicom) 01302 310123 Fax: 01302 310404
Email: enquiries@diakuk.org Web: www.dialuk.org.uk

Dial UK is the National organisation for the DIAL network and has 140 disability advice centres run by and for people with disabilities. They give free, independent advice on all aspects of disability over the telephone and drop-in centres.

DDA Leisure Directory

Stable Publishing Ltd
Tel: 020 8288 1080 £35 each

A step by step guide to marketing the needs of disabled customers and your duties under the Disability Discrimination Act – 180 pages produced with essential business information for leisure and sports operators, designers, architects and builders.

Inside – What the DDA covers

- Key demographics
- Barriers to participation
- Making buildings more accessible
- Management planning
- Risk assessment
- Case Studies
- Suppliers

Disability Rights Commission (DRC)

DRC Helpline, Freepost MID02164, Stratford-upon-Avon CV37 9BR
Helpline: 0845 622 633 Fax: 08457 778 878 Email: enquiry@drc-gb.org
Txt: 08457 622644 Web: www.drc-gb.org

Provides information and advice to service providers. DRC is an independent body, established by Act of Parliament to eliminate the discrimination faced by disabled people and promote equality of opportunity.

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Disabled Living Foundation
380-384 Harrow Road, London W9 2HU
Tel: 0207 2896111 Helpline: 0845 130 9177 (10am-1pm Mon-Fri)
Minicom: 0207 432 8009 Fax: 020 7266 2922
Email: advice@dlf.org.uk Web: www.dif.org.uk

This is a national charity providing information and advice on disability equipment and suppliers throughout the country. They run a helpline that can answer questions about where to find equipment and access information, offering solutions for independent living.

Gordon Morris Ltd
Twyford House, Ham Street, Baltonsborough, Glastonbury
Somerset BA6 8QG Voice/Textphone: 01458 850396
Email: info@gordonmorris.co.uk Web: www.gordonmorris.co.uk

Hearing Aid Specialists. Hearing aids to overcome many difficulties in work, home and place of entertainment. Solutions for individual employees right up to complete systems for large board and meeting rooms.

JMU Access Partnership
105 Judd Street, London WC1H 9NE
Tel: 020 7391 2002
Web: www.jmuaccess.org.uk

Joint Mobility Unit established by RNIB & Guide dogs for the Blind Association (GDBA) providing help and advice on a range of subjects (including signs).

National Register of Access Consultants
70 South Lambeth Road, London SW8 1RL
Tel: 0207 735 7845 Txt: 0207 840 0125
Fax: 0207 8405811 Email: gora.neogi@nrac.org.uk
Web: www.nrac.org.uk

A resource for building owners and managers seeking advice on how to make improvements to the built environment for the benefit of disabled employees and customers. It facilitates the selection of reputable access auditors and consultants who can demonstrate their credentials through their membership status.

Royal Association for Disability and Rehabilitation (RADAR)
12 City Forum, 250 City Road, London EC1V 8AF
Tel: 020 7250 3222 Fax: 020 7250 0212 Email: radar@radar.org.uk
Web: www.radar.org.uk

A national campaigning body on disability, with membership to over 400 disability organisations.

Royal National Institute for the Blind
105 Judd Street, London WC1H 9NE
Helpline: 0845 766 9999
Tel: 020 7388 1266 Fax: 020 7388 2034
Web: www.rnib.org.uk

Charity providing services for the 1.7million people with serious sight problems in the UK.

RNID - for deaf and hard of hearing people
19-23 Featherstone Street, London EC1Y 8SL
Tel: Information Line 0808 808 0123 Fax: 020 7298 8199
Email: info@rnid.org.uk Web: www.rnid.org.uk

Charity working towards improved standards of living for deaf and hard of hearing people.

RNID Sound Advantage
1 Haddonbrook Business Centre, Southgate, Peterborough PE2 6XY
Voice: 01733 232607 Textphone: 0870 789 8822 Web: www.rnid.org.uk

Largest charity representing the 8.7 Million deaf and hard of hearing people in the UK.

Sarabec Ltd,
15 High Force Road, Middlesbrough TS2 1RH
Voice: 01642 247789 Fax: 01642 230827 Textphone: 01642 251310
Email: mail@sarabec.co.uk Web: www.sarabec.com

Manufacturers and suppliers of equipment for deaf and hard of hearing people. Have their own design and manufacturing capabilities allowing them to develop technically advanced products.

Tourism for All UK (formally Holiday Care, Tourism for All, IndividuALL)
The Hawkins Suite, Enham Place, Enham Ala mein, Andover, Hampshire SP11 6JS Tel: 0845 124 9971 Fax: 0845 124 9972
Email: info@holidaycare.org or admin@holidaycare.org
Web: www.tourismforall.info

The UK's central source of holiday and travel information for disabled people.

'Welcome to Excellence' courses
Web: www.welcometoexcellence.co.uk

'Welcome All' is one of many courses that are provided by the Regional Tourism Organisations and is designed to provide practical advice and guidance on service to customers with disabilities and special needs (includes information on the Disability Discrimination Act).

WAI/W3C
Web Accessibility Initiative/World Wide Web Consortium
Web: www.w3.org/WAI or www.cast.org/bobby

In coordination with organisations around the world, pursues accessibility of the web through five primary areas of work: technology, guidelines, tools, education and out reach, and research and development.

Bobby is a test program that uses W3C standards to help ensure web pages are accessible.