



Herefordshire Rural Hub May 2015 Newsletter

Herefordshire Rural Hub

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Catherine Every
Charlotte Gibb
Heather Gorrington
Rachel Jones
Andy Offer

Visit the Rural Hubs Partnership website for details of events in Herefordshire & Shropshire
www.ruralhubspartnership.co.uk

You can also follow us on
[twitter@Hfds_RuralHub](https://twitter.com/Hfds_RuralHub)

Disclaimer

The Herefordshire Rural Hub accepts no liability for any direct, indirect or consequential loss arising from any action taken in reliance on the information contained in this newsletter.



We are very grateful to the Police and Crime Commissioner of West Mercia for sponsorship of this newsletter with a grant from the West Mercia & Warwickshire Rural & Business Crime Fund

If you currently receive this newsletter by post, but would prefer to receive it by email, and get regular e-news updates as well, then please contact us at hubhereford@hlcollege.ac.uk

Chairman's Report

So it is all change with us, but keeping the same consistent service & support to you. During the past 6 months we have been planning with Business Check Mate Ltd, some changes that need to be made, and just like you, we have been planning for the future. We will be looking for 2-3 volunteers to test our changes to how the newsletter is presented and circulated, to see how you feel about them – so watch this space. Plus we have a vacancy on our Hot group so if you would like to get really involved in this dynamic period of time, please do get in touch with me (Email: christine@hopesoflongtown.co.uk).

Cathy and Frances are doing sterling work behind the scenes, attending training courses. Highlights so far have been a couple of Facebook page posts having a phenomenal response, so thank you very much to those of you who are liking and sharing posts.

On the Twitter front we are developing #HfdsHub for events/training and information and #HfdsMoo for a more light hearted rural info so that anyone can join in the discussion or debate!

Best wishes,

Christine (Chair, Herefordshire Rural Hub)

Hopefully you should all have received your BP5 forms by now, but if you haven't had them by 30th April, you need to ring the RPA on **03000 200 301**.

Remember, if you have not registered, you will not get the forms!

If you need help to print out your forms that have been emailed, Ant Barraclough will be at the NFU County Office on Tuesdays from 10am – 1pm. Bring along your email address and email password, and he will print the forms for you.

To book your slot with Ant, please call **Frances on 01432 870024**

RPA Digital Support Centre in Hereford – now a Drop-In Centre for you to hand in your BP5 forms - on Tuesdays between 9am and 5pm. At the NFU County Office, Beech Business Park, Tillington Road, Hereford HR4 9QJ

You can hand in your **completed** BP5 forms and any supporting documentation such as RLE1 forms & maps. **Please note that the RPA staff will not be able to advise you on how to fill in the forms**, but they will give you a receipt for all the documents handed in. You do not need to make an appointment.

PARKING

If there are no spaces available at the front of the NFU Offices, follow the roadway at the left of the building, past the industrial units, and you will find additional parking at the far end. **Please avoid parking in the roadway alongside the units.**

Ground floor office available for rent

At the Hereford NFU County Offices, Agriculture House, Beech Business Park, Tillington Road, Hereford, HR4 9QJ
24 sq mtrs. Newly refurbished. Rent £1500 per annum, to be paid twice yearly in advance, plus service charges.

For further details please contact Sue Partridge **07968 844775**

If you are unsure about details of any rules or regulations or want help with understanding record keeping, please remember that **free advice and help** is always available from the Green Futures Team – **Farming Advice Service, Natural England, CLA, NFU & the Environment Agency**. Getting advice and assistance from those that know the details of the rules will help ensure your business stays compliant. You may be cautious about asking for help from a regulatory body such as the Environment Agency, but they are always willing to advise and help you. Herefordshire Rural Hub can help signpost which organisation can help you. Don't hold back from asking for help. It's free and could save your Basic Payment.

Farming Advice Service 0345 345 1302 advice@farmingadvice.org.uk

Natural England 0300 060 0305 enquiries@naturalengland.org.uk

Environment Agency Sharon Chisholm (Tues, Weds, Thurs) 01743 283582 sharon.chisholm@environment-agency.gov.uk

N.F.U. (Herefordshire) Clare Greener 01432 807464 07771 626080 Clare.Greener@nfu.org.uk

C.L.A. Richard Goodwin 01785 337010 richard.goodwin@cla.org.uk

Farm Community Network (formerly Farm Crisis Network) Helpline **0845 367 9990**

FCN is a registered charity which offers pastoral & practical support to farming people and to the members of their family as they seek to resolve their problems and difficulties. If you know of anyone who would benefit from this help & support, please mention FCN to them & pass on the helpline number.

The Royal Agricultural Benevolent Institution (R.A.B.I) Helpline **0300 303 7373**

RABI is a grant-making charity which helps farming people of all ages if they are in financial difficulty. Support is confidential & includes one-off or regular payments, funding for things like essential household items, disability equipment, relief farm staff, home-help and care costs.

To find out more visit the website www.rabi.org.uk

Campaign for the Farmed Environment

New 2015 Bees'N'Seeds mix available now.

- Suitable for growing in cultivated ground and includes:-
- Phacelia, Mustard, Brown Mustard, Fodder radish, Gold of Pleasure, Sunflower, Kale rape, Buckwheat.
- Provides a good supply of late season pollen and nectar as well as winter seed production for many farmland birds.
- Show your support for CFE and use this seed for areas under voluntary environmental management or to ENHANCE EFA fallow on the farm.



Please contact Caroline Hanks for a voucher number - 20kg seed at £50 / ha.

Tel: **01981 251016 / 07779 080940** or Email: caroline.hanks@cfonline.org.uk

Don't forget to complete your Environmental Stewardship claim form (2015)

All ES agreement holders need to complete this form for the first time this year. You should already have received a pre-populated form in the post which asks you to :-

- Check the claim and contact details are correct and record any changes to your agreement
- Add any rotational options even if you keep them in the same place on the farm each year (Annex 2 of the cover letter lists which options are rotational)
- Make declarations including that you are registered with the new Rural Payments digital system. This applies even if you are NOT claiming BPS. To register call **03000 200 301**
- Sign and date the form and return to Natural England as soon as possible – **the deadline for this has now been extended to 15th June 2015.**

For any queries contact your own adviser or ring Natural England on **0300 060 1115**

Herefordshire Council's Handbook "Keeping Safe, Healthy and Happy"

Handy information, contacts and tips for older residents in Herefordshire

Click on the link below, or type in the web address.

https://www.herefordshire.gov.uk/media/7963613/keeping_safe_handbook.pdf

Beginners / Intermediate Shearing Course

Friday 8th and Saturday 9th May 2015 at Home Farm, Allensmore

To find out more or book please contact:

Catherine at British Wool : catherinefairclough@britishwool.org.uk Tel: **01686 626811**

Catchment Sensitive Farming - Precision Farming event

by kind permission of Mr and Mrs Philip Dunne

Tuesday 12th May 9.30 for 10am prompt start till 2pm

Wigmore Village Hall, Herefordshire (starting venue)

FREE on-farm event, with field demonstration (weather permitting) looking at New Holland Trimble system.

Join **Stuart Hutchings**, Estate manager of Gatley Farms, and other speakers including

Ben Burgess (Agrii SoilQuest), **Matt Jones** (Fielder Agronomy), and **John Downes**.

Lunch will be provided. BASIS and NRoSO points applied for.

Booking essential, places limited – book early.

To book call or email Paula Holt Tel: **0300 060 0305** Email: Paula.Holt@naturalengland.org.uk

Details required when booking: Name, CPH number, postcode, any special requirements and contact telephone number

Booking Deadline: Friday 8th May, 3pm

IAGSA - Farm Record Keeping for Livestock & Crops (1 day course) - Saturday 16th May 2015

Venue: NFU Mutual, Stratford-upon-Avon, Warwickshire Cost: £175

Do you wish to gain a better understanding of the physical and legislative records required for cross compliance and farm assurance within the farm business? Then this one day course may be of benefit to you.

This training event is open to anyone involved in the farm sector wishing to gain knowledge and/or a better understanding of how to keep and maintain farming livestock and crop records to meet the current industry compliance requirements.

It is open to all farm administrators or individuals who would like to gain the knowledge for their own farm business.

You do not need to be a member of IAGSA to attend this course.

If you are interested in attending this course and would like to find out more information and book your place, please contact the National IAGSA Office on 01926 485543 or email IAGSA@IAGSA.co.uk

Courses at Moreton Wood, Ullingswick

Woven Garden Structures - Plant supports and Trellises May 10th - £80

Learn to weave a pyramid plant support or trellis for your garden using coppiced hazel and willow

Chair Seating in Rush or Cord - June 27th & 28th - £150

Bring along a chair or stool that needs re-seating and learn to weave a new seat in natural rush or danish cord.

Taking place in Moreton Wood, a beautiful, sustainably managed working woodland in Ullingswick, Herefordshire.

Contact **Jo** on **07920 851674**, moretonwood@gmail.com www.moretonwood.co.uk, for more information or to book a place.

Herefordshire & Worcestershire Chamber of Commerce - Forthcoming Events - May 2015

Tuesday 5th May, 9.30-11.30am - Hereford Women's Business Forum in association with Thorne Widgery

Thorne Widgery, 2 Wyevale Business Park, Kings Acre, Hereford HR4 7BS

Speaker Tony Peckham of Thorne Widgery - What is a Lasting Power of Attorney? What does it do? What can happen if you don't have one? What's involved in putting LPAs in place? And how much are they likely to cost. Interactive Q&A session.

£10.00+VAT Members £20.00+VAT Non-members

Wednesday 20th May, 7.30-9.30am - Hereford Networking Breakfast

Burghill Valley Golf Club, Tillington Road, Burghill, Hereford HR4 7RW

Join the Chamber's growing networking groups to listen to the best businesses in Herefordshire, build your contacts and learn from new alliances. **£17.50+VAT Members £35.00+VAT Non-members**

Thursday 28 May, 7.30am-9.30am - Ross on Wye Networking Breakfast

The Royal Hotel, Royal Parade, Ross on Wye, HR9 5HZ

Share ideas, referrals and best practice with business people from across Herefordshire at this popular networking event, over a delicious plated breakfast. We will hear from an expert local speaker who will present to attendees about their business and share the secrets of their success. **£17.50+VAT Members £35.00+VAT Non-members**

For more information and to book visit www.hwchamber.co.uk or call 0845 641 1641 (option 2)

Exciting Future for VISIT HEREFORDSHIRE

The Board of Visit Herefordshire is pleased to announce that the future of the organisation has been secured by joining forces with Herefordshire & Worcestershire Chamber of Commerce. The Destination Management Organisation for Worcestershire is currently operated by The Chamber. The new arrangement will provide a sustainable and financial future providing expertise and support in marketing Herefordshire as a destination.

Nuffield Farming Scholarship 2015

If you are between 25 and 45 working in or involved in agriculture, the land based industries or the food chain, have you thought about applying a Nuffield Farming Scholarship? Please note it is not necessary for applicants to have any formal further education since leaving school, you just need to be really keen about what you do.

What does a scholarship do? Every year it enables some twenty people to visit other countries. A 'Nuffield' provides funding, opens doors and creates global opportunities to meet people from across the whole sphere of agriculture, leading farmers, farming entrepreneurs and innovators, agricultural leaders and decision makers, people at all levels of research and development and people in the allied and food industries. Many countries have a similar scheme and their scholars are very willing to assist visiting scholars from the UK.

2014 saw three more Herefordshire people get a Nuffield Farming Scholarship, bringing the county total to over twenty scholars, so it is very likely you probably already know one or more of them. It's a unique opportunity not to be missed, so why not apply and join them.

To find out more about the Nuffield Farming Scholarships, open up the website www.nuffieldscholar.org or as an introduction to Nuffield, why not come along to the Herefordshire Nuffields get-together evening on Tuesday 19th May to hear more about what's entailed by being able to meet and have an informal chat with those who have already had a scholarship.

If you are interested taking the opportunity to come to the meeting in May, please contact Ian Howie for details – 01981 570251 or preferably by email - ianhowie1@btinternet.com

Update on the new Countryside Stewardship Grants

A **Woodland Capital Grant 2015** has been launched <https://www.gov.uk/government/publications/guide-to-countryside-stewardship-woodland-capital-grants-2015> pending the full integration of all woodland grants into Countryside Stewardship. (Contact FC for more info on this)

A **Facilitation Fund** within Countryside Stewardship is also due to be launched in mid-March, together with the aforementioned Targeting Statements, which is designed to help fund individuals or organisations pulling together a number of adjoining land owners/managers with common environmental objectives and to make Mid-tier applications (detail not yet available, but please keep an eye on the GOV.UK site at <https://www.gov.uk/government/collections/common-agricultural-policy-reform> for further details)

Applications for **Countryside Stewardship** (Higher and Mid tiers) agreements that would start on 1 Jan 2016 are still due to be accepted from 1st July through to the end of September. Natural England will be actively engaging with landowners likely to be eligible for the Higher tier as soon as the application process is confirmed.

Countryside Productivity Scheme – Grants Available

Farmers, woodland owners and forestry contractors can now apply for grants under the Countryside Productivity Scheme. The Countryside Productivity Scheme is part of the Rural Development Programme for England (RDPE). It is administered by the Rural Payments Agency (RPA). The grants available to applicants depend on the size and sector of their business. It covers:

- Animal productivity, health and welfare
- Arable and horticultural productivity
- Forestry productivity
- Resource management

A grant may cover up to **40%** of the total eligible costs of the project.

There are 2 types of grants: small grants and large grants:

- **For small grants**, funding of between £2,500 and £35,000 is available. One small grant can be used to apply for a range of small grant items.
- **For large grants**, funding of between £35,000 and £1,000,000 is available. Applicants can apply for a mix of large grant items in one application.

Applications can only be for large grant items or small grant items - not a mix of both.

For full details visit the website below. www.gov.uk/government/collections/countryside-productivity-scheme

The LEADER Programme – a Boost for rural businesses

Herefordshire Council has been offered just over £2 million from the European Union and Defra through the European Agricultural Fund for Rural Development for a 5 year programme to create jobs and support small businesses in the rural parishes of Herefordshire. The **LEADER Programme**, which will be overseen by a local action group, will be used to support small businesses that are a fundamental part of the Herefordshire economy. Around 40% of total costs will be available to support small and micro businesses in the county, and will also cover farming, rural tourism, heritage, culture, forestry and rural services. The programme is due to start in the summer 2015 and full details about eligible projects and how to apply will be publicised nearer the time. To find out more please contact **Dawn Turner** on dyturner@herefordshire.gov.uk or check out the webpage <https://www.herefordshire.gov.uk/business-and-employment/business-grants/grants-business> and click on the link for **Herefordshire LEADER Programme 2015-2020**.

Wye & Usk Foundation

The Wye & Usk Foundation have several projects in 2015 to continue to offer free advisory visits in target catchments the Lugg, Arrow and their tributaries. If you farm in one these catchments and would like a visit please give us a call. In addition to our funded project work we also carry out the following contractual work on request:

| Activity | Contact |
|--|---|
| <ul style="list-style-type: none"> • Countryside Stewardship agreements • Grant Scheme application forms • Soil sampling: Standard sample plus organic matter levels • Soil structure assessments • Erosion risk mapping to identify fields at high risk of erosion • Farm yard infrastructure audits to assess quantities of slurry/dirty water produced to comply with NVZ/SSAFO requirements. | <p>Mike Williams Tel: 07920 441 215 Email: mike@wyeuskfoundation.org</p> <p>or</p> <p>Kate Speke-Adams Tel: 07766 330 959 Email: kate@wyeuskfoundation.org</p> |
| <ul style="list-style-type: none"> • Fencing in field as well as streams/rivers • Electro-fishing • Spraying/strimming • Tree felling/tree surgery • Beat infrastructure – steps, boards, croys • Surveying for European Protected Species • Revetments • Clearing bridge abutments • Rubbish clear up and removal • Mink trapping • S28 applications • Felling licence applications | <p>Louis MacDonald-Ames Tel: 07887 504 937 Email: louis@wyeuskfoundation.org</p> |

If you would like any further information or would like to request a quote for work please do not hesitate to contact us on the details above.



- Free 1-1 advice from local IT experts only available to Herefordshire businesses
- You chose the expert and they come to you
- Typically visits last between 2 and 4 hours depending on what you want to get out of it
- They will look at all aspects of your business from an IT perspective including connectivity, marketing and customer engagement, risk and business continuity, kit, software options, selling online etc but the conversation will focus on any IT based concerns or questions you have ...
- Feedback from local businesses using the advice to date is that the time is well spent and the conversation relaxed and useful.
- Following the session, you will receive a personalised action plan and detailed information for instance on how well your social media (if you use it) is working for you.
- You could also get some financial help to get you started

This is all supported through the CREATE project. For further details and to book your space please contact **Nadine Kinsey** Tel: **01432 260706** Email: nkinsey@herefordshire.gov.uk

St Michael's Hospice Open Gardens, supported by Radbournes - Summer 2015, Various venues

If you would like visit an Open Garden and support your Hospice please visit www.st-michaels-hospice.org.uk.com or call the Community Fundraising Team at St Michael's Hospice on **01432 851000**

St Michael's Hospice - The Big Tea, supported by S&A Group - June, July & August 2015, Various venues

Holding a Big Tea party couldn't be easier: pick a date this summer, think about the type of event you'd like to have and where you want to hold your party, then invite your friends, family or colleagues. It doesn't matter how big your party is, or whether you raise £20 or £200. For your free Big Tea pack, contact **Gaynor Warren** at St Michael's Hospice on **01432 851000**

Make a Will and support your Hospice

During the month of June, Harrison Clark Rickerbys Solicitors, are offering to waive their will writing fee for making simple wills in exchange for a donation to St Michael's Hospice. The suggested donation is £90 for a single will and £135 for mirror wills.

Demand for the St Michael's Will Scheme is expected to be high and we recommend that you make an appointment well in advance with **Sally Smith** on **01432 349677** (Hereford office) or **Emily Hardaker** on **01989 562377** (Ross office).

“Grandfathers Rights” for pesticide users – changes to current rules

- Were you born before 31st December 1964?
- Do you currently apply pesticides (e.g. weed killers or slug pellets) on land that you either own or rent?
- Do you purchase those pesticides from an agro-chemical supplier?
- Are you operating without a City & Guilds NPTC pesticide qualification such as PA1, PA2 or PA6?

If you can answer “yes” to these four questions, whilst you are currently probably operating within the law, as from 26th November 2015 and under European legislation, you will no longer be able to do so.

Award in Safe Use of Pesticides – replacing Grandfather Rights

City & Guilds NPTC has developed a special qualification which, if you were successful in passing it, would enable you to carry on applying pesticides on to land which you either own or rent while staying within the law.

This qualification is known as the “Safe Use of Pesticides replacing Grandfather Rights”.

Other options if you do not take the Grandfather Rights qualification:-

- You could decide to give up carrying out any pesticide applications on your farm or holding
- You could hand over the work to perhaps family member or employee who has got the correct qualifications.
- You could use a qualified pesticide contractor.
- You could opt to take the “ordinary” existing pesticide qualifications (such as PA1, PA2 or PA6) that have been in existence for many years and on which the Grandfather Rights qualification is based. This latter option, if completed successfully, would also enable you to apply pesticides on land other than that which you own or rent.

Training Courses for Level 2 Certificate in the Safe Use of Pesticides – Replacing Grandfather Rights

Venue:- **Holme Lacy Campus**, Holme Lacy, Hereford, HR2 6LL

| | |
|---|--|
| Unit 1 – Safe Handling and Application of Pesticides on own land (Mandatory unit) <i>1 day + assessment</i> | Thursday 4th June , 9.15am – 4.30pm |
| Unit 3 – Operating Machines to Apply Pesticides to own land <i>1 day + assessment</i> | Thursday 11th June , 9.15am – 4.30pm |
| Unit 2 – Hand-held Pesticide Application on own land <i>1 day + assessment</i> | Thursday 18th June , 9.15am – 4.30pm |
| Unit 1 – Safe Handling and Application of Pesticides on own land (Mandatory unit) <i>1 day + assessment</i> | Thursday 2nd July , 9.15am – 4.30pm |
| Unit 3 – Operating Machines to Apply Pesticides to own land <i>1 day + assessment</i> | Thursday 9th July , 9.15am – 4.30pm |
| Unit 2 – Hand-held Pesticide Application on own land <i>1 day + assessment</i> | Thursday 16th July , 9.15am – 4.30pm |

To book on to the above courses please phone **Herefordshire & Ludlow College** on **0800 032 1986**

There is still funding available, for the new Award

For farmers who live in Herefordshire there is possible funding available through the Jack Hughes Fund, but **it is limited and must be obtained and approved before you embark on your training**.

It has been decided that £150 per person will be available to any farmer who attends a Level 2 Certificate in the Safe Use of Pesticides training course. This fund will be limited to a maximum of 50 farmers who apply for support.

(1 application per farm). For full details and a funding application form, please contact:

David Barclay, Herefordshire Community Foundation, The Fred Bulmer Centre, Wall Street, Hereford HR4 9HP.

Tel: **01432 272550** Email: dave.barclay@herefordshire-cf.co.uk

Herefordshire & Ludlow College

Tel: 0800 032 1986 Email: enquiries@hlcollege.ac.uk Website: www.hlcollege.ac.uk

| <u>Course</u> | <u>Dates for 2015</u> | | <u>Venue</u> |
|---|--|--|-------------------|
| Tractor Driving (13-16 year olds) 2 days | 30 th – 31 st July | 25 th – 26 th August | Holme Lacy Campus |
| Tractor Driving (over 16 yrs old) 2 days | 1 st – 2 nd August | | Holme Lacy Campus |
| PA1 Safe Use of Pesticides 1 day + assessment | 2 nd July | | Holme Lacy Campus |
| PA6 Hand Held Applicators 2 days + assessment | 9 th & 16 th July | | Holme Lacy Campus |
| PA2 Ground Crop Sprayers 2 days + assessment | 16 th & 17 th July | | Holme Lacy Campus |
| NPTC Chainsaw Maintenance & Cross Cutting 3 days + assessment | 17 th – 19 th June 19 th – 21 st August | 8 th – 10 th July | Holme Lacy Campus |
| NPTC Felling and Processing Trees up to 380mm 3 days including assessment | 1 st – 3 rd July | 5 th – 7 th August | Holme Lacy Campus |
| NPTC Felling and Processing Trees over 380mm 3 days with integrated assessment | 22 nd – 24 th July | | Holme Lacy Campus |
| NPTC Accessing a tree using a rope & harness 5 days + assessment | 13 th – 17 th July | | Holme Lacy Campus |
| NPTC Aerial Cutting of Trees using Free Fall Techniques 3 days + assessment | 5 th – 7 th August | | Holme Lacy Campus |
| Safe use of Brushcutters & Strimmers 2 days with integrated assessment | 15 th – 16 th June | 17 th – 18 th August | Holme Lacy Campus |
| Maintain & Operate your Chainsaw (Hobby User) 2 days | 9 th – 10 th May | 27 th – 28 th June | Holme Lacy Campus |
| Shooting & Gun Safety (13-16 year olds) 1 day | 16 th July | | Holme Lacy Campus |
| Shooting with Shotguns 2 days | 23 rd – 24 th May | 18 th – 19 th July | Holme Lacy Campus |
| Pigs in Woodland 2 days | 9 th – 10 th May | | Venue t.b.c. |

Countrywide Farmers

Paula Strangwood: tel 07717 895009 email pstrangwood@countrywidefarmers.co.uk

| <u>Course</u> | <u>Dates for 2015</u> | | <u>Venue</u> |
|---|--|--|---------------------------|
| First Aid at Work (3 day) | 20 th – 22 nd May | | Wharton Court, Leominster |
| Emergency First Aid at Work | 16 th June | | Wharton Court, Leominster |
| LANTRA Rough Terrain Telescopic | 7 th – 8 th May | 25 th – 26 th June | Wharton Court, or on farm |
| LANTRA Industrial Counterbalance FLT | 2 nd – 3 rd June | | Wharton Court, or on farm |
| NPTC PA1 Safe Use of Pesticides | 12 th May | | Wharton Court, Leominster |
| NPTC PA6 Knapsack Sprayer | 13 th May | | Wharton Court, Leominster |
| NPTC PA2 Ground Crop Sprayer | 14 th May | 15 th May | Wharton Court, Leominster |
| CIEH Level 2 Food Hygiene | t.b.c. | | Wharton Court, Leominster |
| NPTC PA3b Variable geometry boom sprayer with Air Assistance | | | Wharton Court, Leominster |
| LANTRA Chainsaw Maintenance & Cross-cutting | 16 th – 17 th June | | Wharton Court, Leominster |

We have courses available throughout June and July for training you require. Our instructors can attend courses run on your site with your equipment, or we can arrange for the courses to take place at Wharton Court, Leominster.

If you are interested in the following courses, please contact **Paula** to register your interest:-
MEWP – Cherry Pickers etc // B+E Trailer Training // Health & Safety courses

For the Lantra or ITSSAR Telescopic or Counterbalance courses, we can arrange a short assessment to determine how many days training is required – this ranges from 1 – 5 days

Wyvern Training Services

Tel: 01432 880690 Email: enquiries@wyverntrainingservices.com Website: www.wyverntrainingservices.com

| <u>Course</u> | <u>Date</u> | <u>Venue</u> |
|--------------------------------------|---|--------------------|
| Emergency First Aid at Work | 14 th May 18 th June | Shobdon |
| Level 2 (CIEH) Food Safety | 5 th May 9 th June | Hereford t.b.c. |
| Operating Rough Terrain Telehandler | 29 th May | t.b.c. |
| Trimmers | 7 th May | Leominster |
| Basic Principles of HACCP's | 12 th May | Hereford |
| Chainsaw Cross Cutting & Maintenance | 5 th – 6 th May | Warwickshire |
| Operating Industrial Masted FLT | 1 st June | t.b.c. |
| Passing on the Skill | 21 st May | Warwickshire |

As always, if you don't see the course that you are looking for, please contact us via any of the usual methods.
If we are not already running the course, we can usually find someone who is.

West Mercia Police - Scam Advice (Rugby World Cup 2015)

Action Fraud, together with the National Fraud Intelligence Bureau and the City of London Police, are working in partnership with Rugby World Cup 2015 organisers to disrupt those entities seeking to sell Rugby World Cup 2015 tickets without permission from the official provider.

Please be aware, you should only purchase tickets from official sources and avoid being scammed.

Where can you buy official match tickets?

Tickets for the general public may **only** be purchased from ER2015 via official website at: <https://tickets.rugbyworldcup.com>

Where can you buy Official ticket-inclusive hospitality packages?

These can only be purchased through the official hospitality programme, operated by Rugby Travel & Hospitality Ltd ("RTH") at www.rugbyworldcup.com/hospitality.

Where can you buy Official ticket-inclusive Supporter Tours (i.e. travel packages)?

RTH has appointed a number of Official Travel Agents ("OTAs") to provide official Rugby World Cup ticket-inclusive supporter tours and a list of such OTAs is available at: http://supportertours.rugbyworldcup.com/travel_agents_list.aspx.

How do you ensure that you are buying Rugby World Cup 2015 match tickets, supporter tours or hospitality packages from an official channel?

To check whether a company or a certain website is an official Rugby World Cup 2015 channel, use the 'Official Checker' tool which is located at www.rugbyworldcup.com/buyofficial.

Can you buy official Rugby World Cup 2015 tickets, supporter tours or hospitality packages elsewhere, other than as outlined above?

There is no guarantee that Rugby World Cup 2015 tickets (and/or ticket inclusive packages) purchased from any source other than RWCL, ER2015, RTH (or those listed above) are genuine tickets (and/or ticket-inclusive packages).

Fans who purchase tickets and/or ticket-inclusive packages from unauthorised sellers run the risk of paying over the odds for a non-existent ticket, ending up disappointed by not getting to see the match they paid to see, and risk having their personal and credit card details stolen for use in other crimes.

All official Rugby World Cup 2015 tickets are subject to ER2015's ticket terms and conditions

located at: <http://www.rugbyworldcup.com/ticketing/t-c>

Tickets are STRICTLY NON-TRANSFERABLE and MUST NOT BE SOLD OR OFFERED, EXPOSED OR MADE AVAILABLE FOR SALE, OR TRANSFERRED OR OTHERWISE DISPOSED. ER2015 reserves the right to cancel without refund any tickets which ER2015 reasonably believes have been or are intended to be resold, offered, exposed or made available for sale, or transferred or otherwise disposed in breach of the ticketing terms and conditions.

Any person attempting to use Rugby World Cup 2015 tickets which have been resold in breach of the ticket terms and conditions risks being refused entry to or ejected from the relevant match venue.

How do you report unauthorised use of Rugby World Cup assets?

To report the sale of unauthorised general public tickets, please contact ER2015 at legal@england2015.com.

To report the sale of counterfeit Rugby World Cup 2015 tickets or the unauthorised sale of ticket-inclusive supporter tour/hospitality packages, please contact rwrightsprotection@img.com

TICKETS PURCHASED OR OBTAINED FROM ANY OTHER SOURCE SHALL BE VOID
AND MAY BE SEIZED OR CANCELLED WITHOUT REFUND OR COMPENSATION.