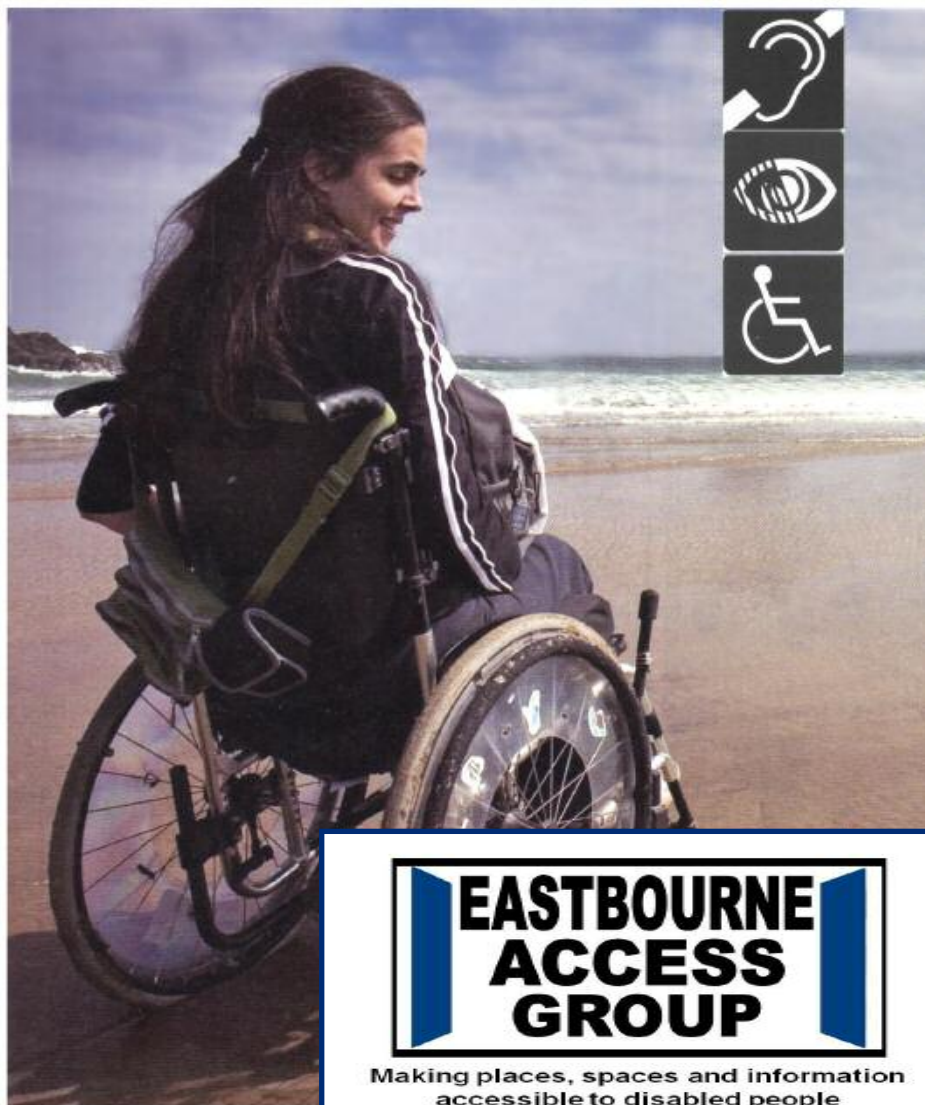


Eastbourne Access Guide



**EASTBOURNE
ACCESS
GROUP**

Making places, spaces and information
accessible to disabled people

Contents

Section	Page
Introduction	2
Hotel Accommodation	2
Getting About	3
Bus	3
Chairways	3
Rail	3
Parking	3
Taxi	3
Wheelchairs	4
The Promenade	4
Accessible Public Toilets	4
Chairway Maps	5-11
Useful Contacts	12-13
Larger Shopping Centres	13
Parks and Gardens	14
Eastbourne Theatres	14

Introduction

Welcome to the Eastbourne Access Guide, published by the Eastbourne Access Group, and sponsored by Eastbourne Borough Council which has drawn the "Chairway" maps for us.

Eastbourne is a fine Victorian town, built mostly on the level but with steps and stairs in many places. We have worked hard to make it accessible to people with mobility difficulties, and we hope that the information in the following pages will make it easier for disabled people whether they are residents or visitors to enjoy the amenities of the town.

We have created "Chairways" for those who get about on wheels to tour the town safely, via pavements with drop kerbs at road crossings and sloped paving where steps occur. You will find 8 pages of maps in the centre of the book. The red dots show which side of the road is best to travel.

Eastbourne Access Group is made up of people with various disabilities, who are concerned to "Make Places, Spaces and information accessible to Disabled People". Our website www.eastbourneaccessgroup.webs.com provides a lot of useful information. New members are always welcome, and if you would prefer to do something constructive rather than merely grumble about access problems, our Chairman, Ian Westgate would be glad to hear from you either by phone (0781 0317 185) or by emailing eastbourneaccessgroup@hotmail.co.uk. There is also an excellent disability section at www.eastbourne.gov.uk and further information about the accessibility of some venues in the town can be found at www.access-eastbourne.org.uk.

Hotel Accommodation

Eastbourne is well supplied with hotels and guesthouses, large and small, but in the nature of things, traditional architecture limits accessibility. The Tourist Information Centre (tel: 0871 663 0031) has a list of 56 hotels which are more or less accessible. The staff will be pleased to select the most suitable for particular disabilities. It is then your responsibility to check with an individual hotel whether it will meet your needs.

Getting about

Buses Eastbourne uses Stagecoach services. The two circular routes called the "Loop", and the 1/1a services use accessible buses most of the time. The drivers are helpful to visually impaired passengers and have been trained to allow unsteady passengers to get seated before driving off. Time tables are available on the bus, or from www.stagecoachbus.com/eastbourne

Chairways We have developed a series of wheelchair-friendly routes, known as Chairways, using drop kerb pavement crossings and pedestrian crossings. You will find maps of these routes on the centre pages of this Guide. The Jan Gould Way is a timber path that crosses the beach from Lifeguard Station to high tide mark.

Rail Southern Rail provide accessible coaches marked by vertical red stripes on the doors on each train. Four spaces are available for wheelchairs and mobility scooters in accessible coaches, but you must expect to share these with pushchairs and bicycles. Maximum size of wheelchairs allowed is 700x1200mm. All local stations are accessible, but use the level crossing to cross the line at Hampden Park and Polegate. Assisted Travel line is: 0800 138 1016.

Car Parking Blue Badge holders may park free in the Council car parks and on-street, except in spaces designated for other uses and on chevron-marked no waiting areas. However, Hyde Gardens car park only allows 2 hours free parking for blue badge holders.

The multi-storey car parks charge disabled drivers: Arndale Centre (free on Sundays), Junction Road and Trinity Place.

Eastbourne Parking Information Centre 55 Gildredge Road, BN21 4QW may be able to help. There are a total of 88 on-street parking places for blue badge holders.

Eastbourne Taxis	
Call-a-cab	01323 746746
Radio Cars	01323 749749
Sussex Cars	01323 726726
Town and Country	01323 720720
Mark Lester*	0781 3800 948

*Wheelchair Accessible Taxibus

Wheelchairs and Scooters

These can be hired from:

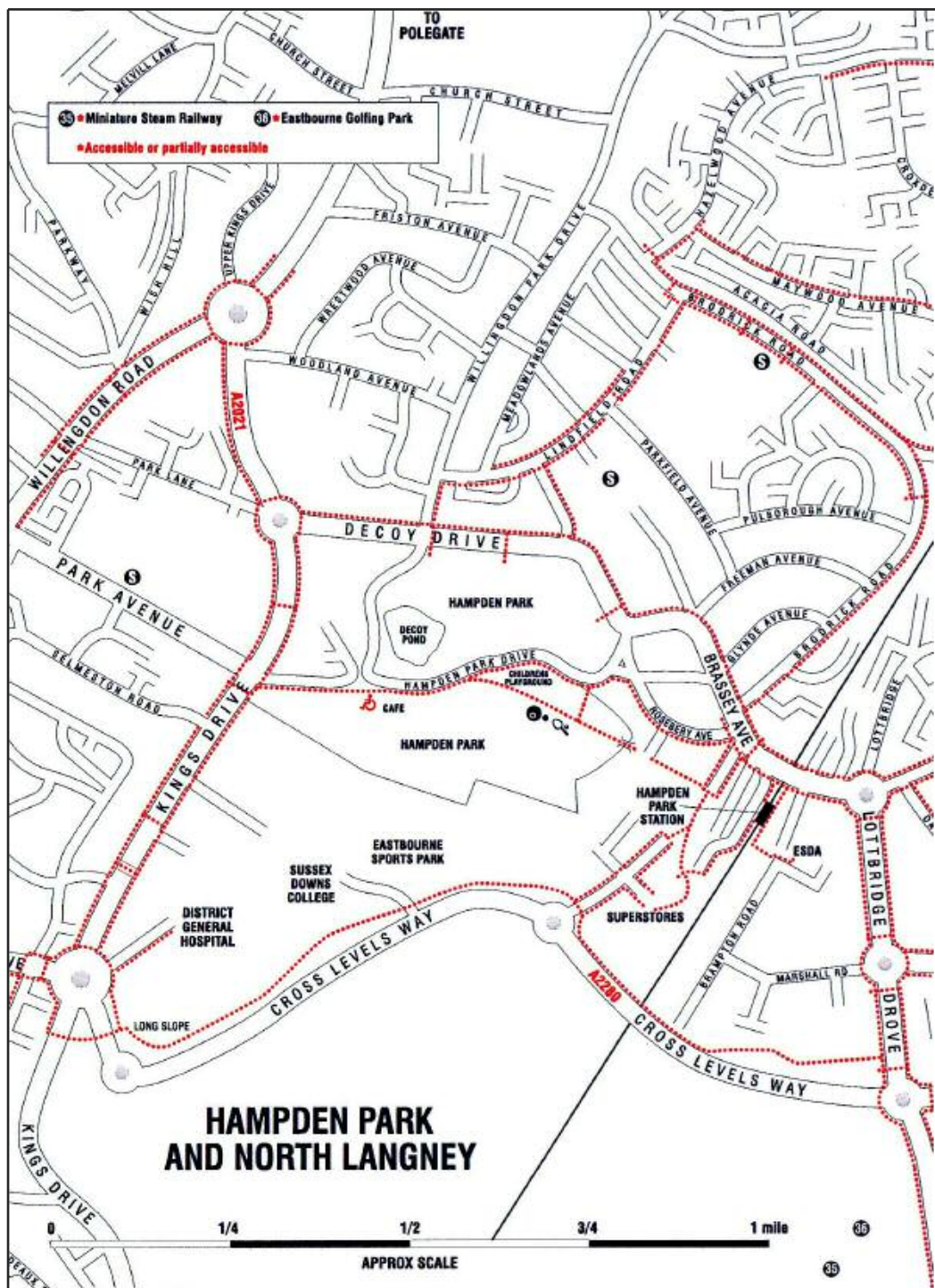
Shopmobility	01323 439585
British Red Cross Centre	01323 732471
Mobility Hire	01323 721223 01323 638046
Southern Mobility	01323 645067
Weald Mobility	01323 431455

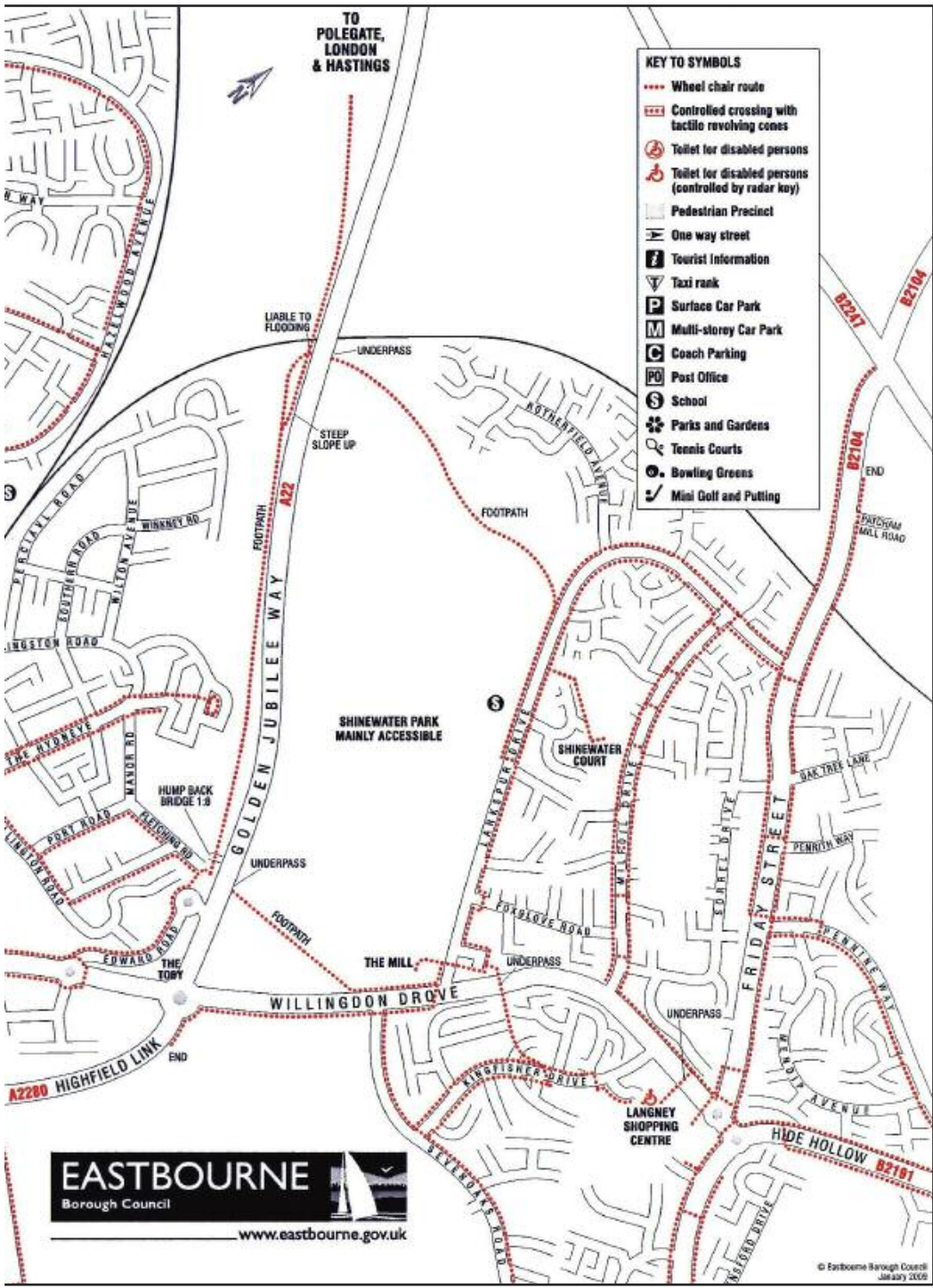
The Promenade

This stretches from Holywell in the West to Langney Point in the East. Ramps lead to the Lower Prom near the Pier, Bandstand and Wish Tower. During the season the Dotto train (accessible) runs the length of the Prom and onto the Harbour. A bathing hut for disabled people and wooden pathway to high water mark are at the Lifeguard Station. Accessible toilets are situated at Holywell, Bandstand, Pier, Redoubt Bowls Pavilion, Fisherman's Green and Langney Point.

Accessible public toilets

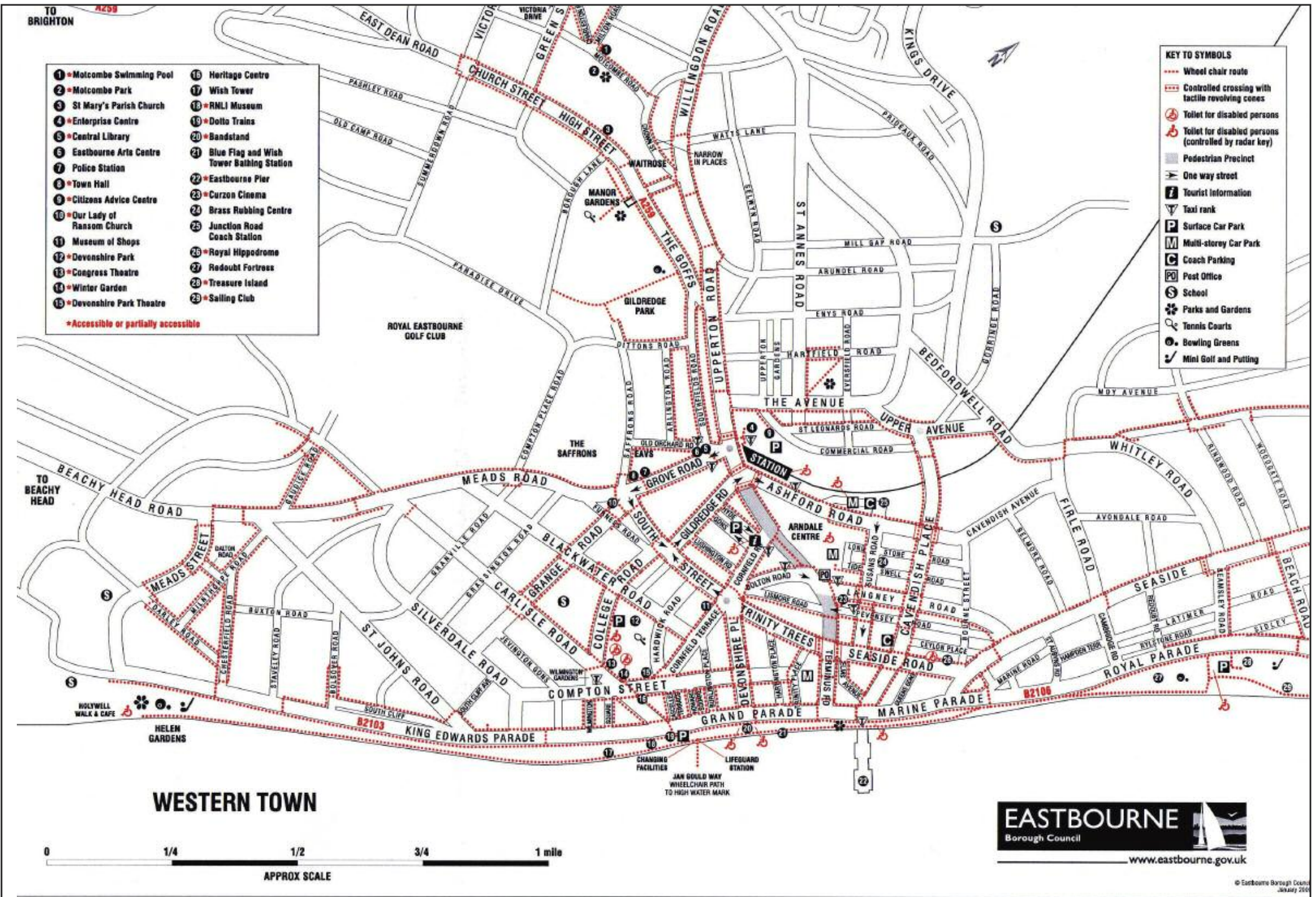
Eastbourne has 14 accessible public toilets as shown on the Chairway maps (centre pages), as well as the toilets in the shopping centres, railway station, and Waterfront (South Harbour). Most are kept locked so always have your RADAR (National Key Scheme) key with you (keys can be purchased from Tourist Information Centre and Arndale Centre office (upstairs)).





KEY TO SYMBOLS

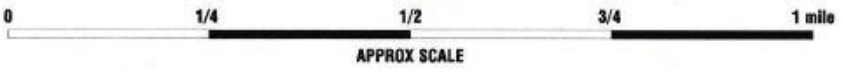
- ⋯ Wheel chair route
- ⋯ Controlled crossing with tactile revolving cones
- Toilet for disabled persons
- Toilet for disabled persons (controlled by radar key)
- Pedestrian Precinct
- One way street
- Tourist Information
- Taxi rank
- Surface Car Park
- Multi-storey Car Park
- Coach Parking
- Post Office
- School
- Parks and Gardens
- Tennis Courts
- Bowling Greens
- Mini Golf and Putting



- | | |
|--------------------------------|---|
| 1 • Motcombe Swimming Pool | 16 • Heritage Centre |
| 2 • Motcombe Park | 17 • Wish Tower |
| 3 • St Mary's Parish Church | 18 • RNLi Museum |
| 4 • Enterprise Centre | 19 • Delta Trains |
| 5 • Central Library | 20 • Bandstand |
| 6 • Eastbourne Arts Centre | 21 • Blue Flag and Wish Tower Bathing Station |
| 7 • Police Station | 22 • Eastbourne Pier |
| 8 • Town Hall | 23 • Curzon Cinema |
| 9 • Citizens Advice Centre | 24 • Brass Rubbing Centre |
| 10 • Our Lady of Ransom Church | 25 • Junction Road Coach Station |
| 11 • Museum of Shops | 26 • Royal Hippodrome |
| 12 • Devonshire Park | 27 • Rodoubt Fortrees |
| 13 • Congress Theatre | 28 • Treasure Island |
| 14 • Winter Garden | 29 • Sailing Club |
| 15 • Devonshire Park Theatre | |
- * Accessible or partially accessible

- KEY TO SYMBOLS**
- Wheel chair route
 - Controlled crossing with tactile revolving cones
 - ♿ Toilet for disabled persons
 - ♿ Toilet for disabled persons (controlled by radar key)
 - ▭ Pedestrian Precinct
 - ➔ One way street
 - ℹ Tourist Information
 - ⚡ Taxi rank
 - P Surface Car Park
 - M Multi-storey Car Park
 - G Coach Parking
 - PO Post Office
 - S School
 - 🌳 Parks and Gardens
 - 🎾 Tennis Courts
 - 🏹 Bowling Greens
 - ⛳ Mini Golf and Putting

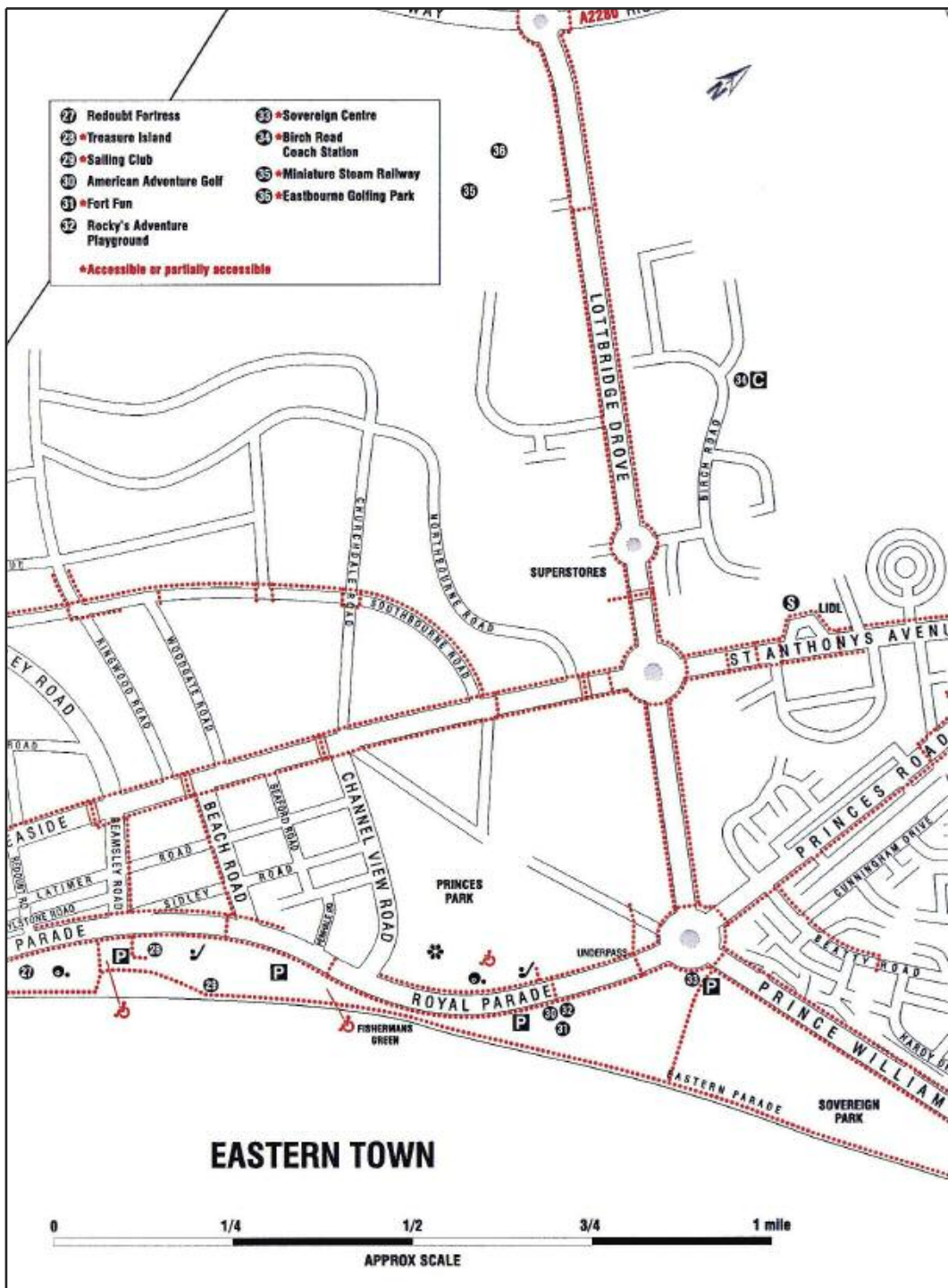
WESTERN TOWN

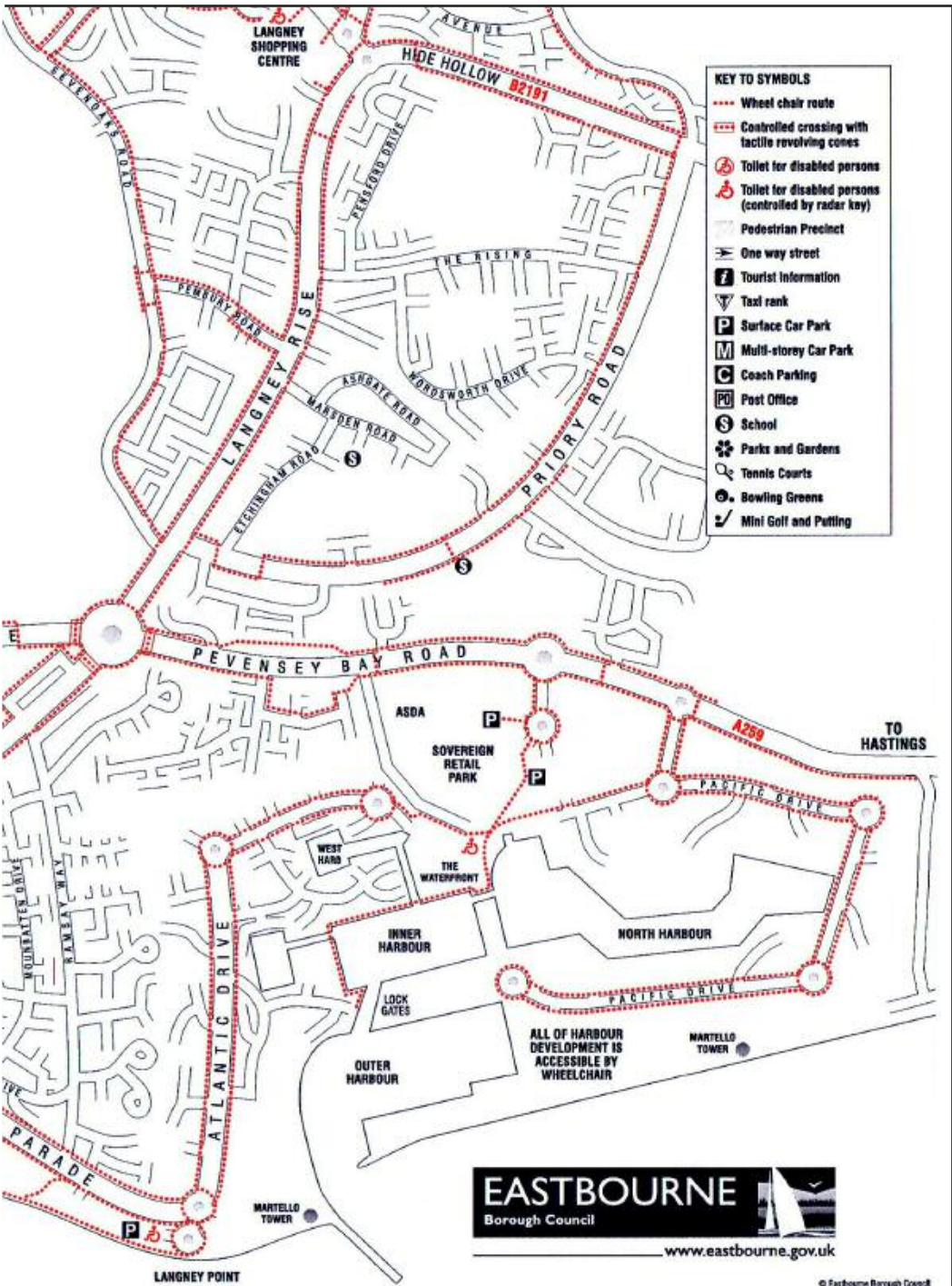


EASTBOURNE
Borough Council

www.eastbourne.gov.uk

© Eastbourne Borough Council
July 2010





EASTBOURNE
Borough Council



www.eastbourne.gov.uk

© Eastbourne Borough Council
January 2009

1 • Matcombe Swimming Pool 3 St Mary's Parish Church

2 • Matcombe Park

• Accessible or partially accessible

KEY TO SYMBOLS

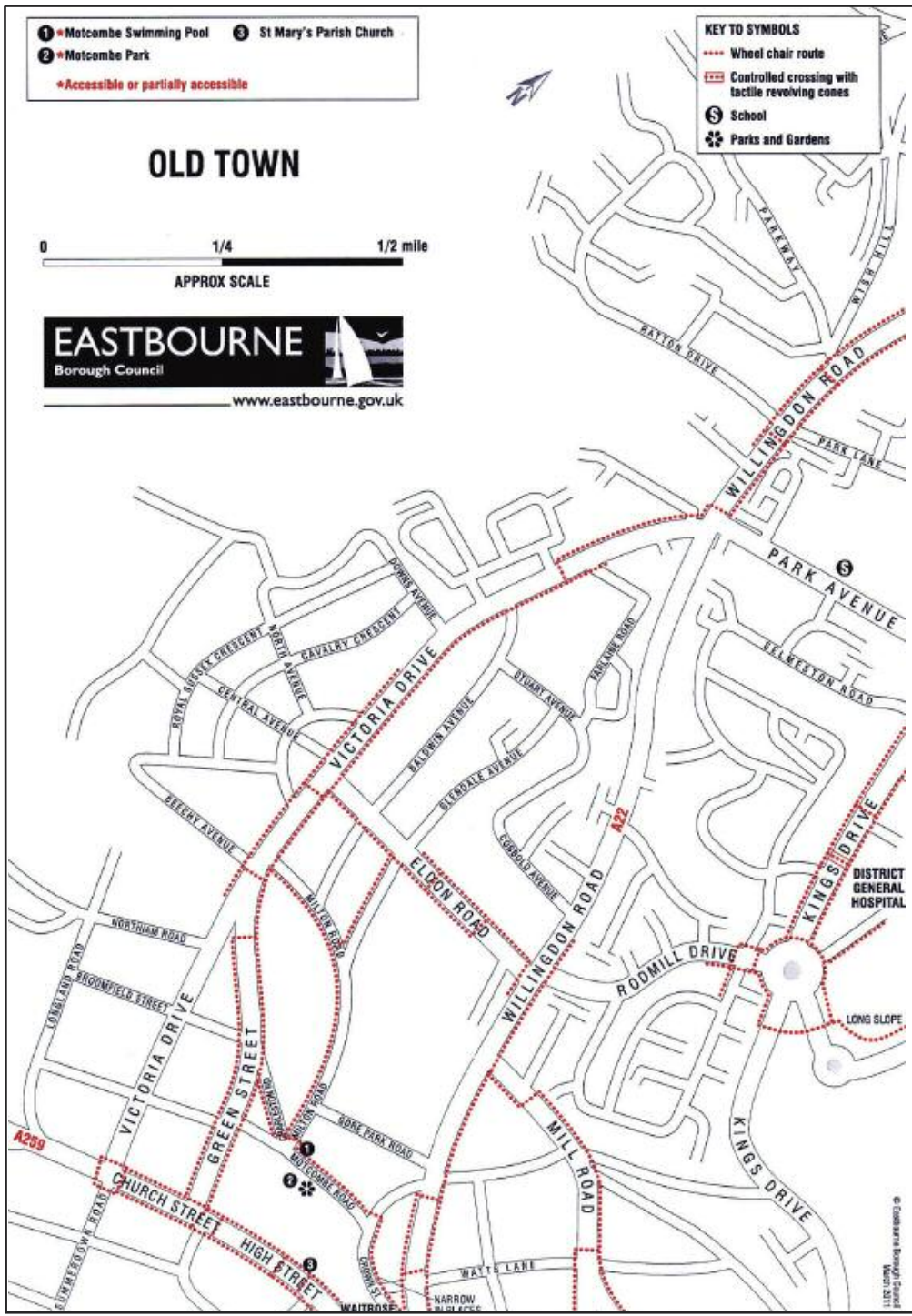
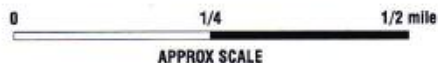
••••• Wheel chair route

▭ Controlled crossing with tactile revolving cones

S School

🌳 Parks and Gardens

OLD TOWN



© Eastbourne Borough Council
March 2017

Useful Contacts

A.B Mobility Ltd 32 High Street Hailsham BN27 1BB.
Retailer of mobility equipment. Tel: 01323 849736

A.J. Mobility Ltd Unit 17, North Crescent, Diplocks Way, Hailsham
BN27 3JF. Electric Scooters, etc. Tel: 01323 847250

Adult Social Care Tel: 0345 60 80 191

Age Concern The Venton Centre, Junction Road, BN21 3QY.
Services for people aged 50 and over. Cafe, hairdresser, therapies,
activities, shopping service and home from hospital service.
Telephone: 01323 638474

Blue Badge network Information and support for people with Blue
badges. Area Representative, Robert Cooper Tel: 01323 507135

British Red Cross Society Unit 1, Glennys Estate, Latimer Road,
BN22 7ET. Hire of manual wheelchairs, commodes and medical
equipment. Tel: 01323 732471

Care for the Carers Tel: 01323 738390

Clearwell Mobility High Street, Polegate, BN26 6AQ. Retailer of
mobility equipment and aids to daily living. Tel: 01323 484060

Drop-in Doctor Surgery Eastbourne Rail Station (8am-8pm).
Tel: 01323 726650.

East Sussex Disability Association (ESDA) 1 Faraday Close,
Hampden Park BN22 9BH. Disabled living centre and Occupational
Therapy advice. Empowering and supporting disabled people.
Tel: 01323 514500

East Sussex Hearing Resource Centre 8 St Leonards Road, BN21
3UH. Display of assistive devices, lip reading and sign language
classes. Mobile advisory service. Tel: 01323 722505.

Eastbourne Access Group Pressure Group and information service.
Tel: Ian Westgate 0781 0317 185

Eastbourne Blind Society 124 Longstone Road. Social and
resource centre for visually impaired people. Tel: 01323 729511

Eastbourne Central Library 1 Grove Road. Tel: 0345 60 80 196

Eastbourne District General Hospital Kings Drive Tel: 01323 417400

Eastbourne Shopmobility Outside Arndale Centre rear entrance
(near M&S). Day hire of powered wheelchairs. Tel: 01323 439585

Emergency Dental Service Hailsham. Tel: 01323 449170

Mobility Hire 149 Tideswell Road Road. Hire and servicing of all
types of wheelchairs and scooters. Tel: 01323 721223

Mobility Homestyle Ltd 3a The Lowlands, Hailsham, BN27 3AG.
Design and installation of home adaptations. Tel: 01323 400552

Proctor Health Care 8-9 Station Parade, BN21 1BE. Sale and hire of all kinds of daily living equipment. Tel: 01323 417508

Reid+Dean 99 South Street, BN21 4LU. Estate agency specialising in "Mobility Friendly Homes", clients can be shown details of accessible properties from across the UK. Tel: 01323 412550.

Southern Mobility Centre Mobility House, 2A Cavendish Avenue, BN22 6EN. Hire, sales and repair of all mobility products, including stairlifts. Tel: 01323 645067

Sovereign Swimming Club For disabled people. Meets Sunday afternoons at Motcombe baths (accessible). For details telephone: Rowena 01323 484165

Sussex Medical Ambulance Service Private ambulance service. professional clinical ambulance staff. Tel: 01323 419007

Tourist Information Centre Cornfield Road, BN21 4QA. Accessible building with public wheelchair toilet adjacent. Staff helpful in finding suitable accommodation. Tel: 0871 6630 031

Weald Mobility & Care Centre 330 Seaside, BN22 7RH. Sales and hire of mobility equipment including lifts. Tel: 01323 431455.

Wealden and Eastbourne Lifeline Greencote House, 32 St Leonards Road, BN21 3UT. 24-hour telephone response service for vulnerable people. Tel: 01323 644422.

Larger Shopping Centres

Arndale Centre Under cover with approximately 80 shops. Accessible toilets off main square. Multi-storey car park with lift. Shopmobility is situated just outside entrance near Marks & Spencers. No post office, banks or petrol station.

Sovereign Retail Park Large free car park with wide spaces for blue badge drivers. ASDA supermarket. 6 screen mutli complex cinema with accessible seating. Other large retail units plus Chemist and Petrol station.

Langney Shopping Centre Under cover with large free car park with blue badge spaces. Accessible toilet. Underpass to North Langney Estate. Library and Post Office.

Broadwater Way Large free car park with blue badge section. Sainsburys supermarket, with chemist and accessible toilet. Other large retail units. Petrol station.

Admiral Retail Park Large free car park with blue badge spaces. Tesco supermarket. Accessible toilet. Several large retail units. Petrol station.

Freshwater Square (Willingdon) Small car park with two blue badge spaces. Tesco's. Post Office. Chemist.

Parks and Gardens

Gildredge Park Entrances in Dittons Road, Compton Place Road and The Goffs. Small car park at Goffs entrance, otherwise street parking. Blind bowls. Cafe. Toilets not accessible.

Hampden Park A beautiful park in the north of the town. Wheelchair paths through wooded section. Level path round lake. Accessible toilets near cafe. Parking.

Helen Gardens King Edwards Parade. Street parking. Rose Garden, Bowls. Accessible toilet beside pavilion.

Motcombe Gardens Motcombe Road. Street parking. Small quiet park with pond. Bowls.

Princes Park Entrances in Wartling Road and Channel View Road (Dotto train stop). Street parking. Lake with model boats. Paddling pool, cafe with accessible toilet, bowls and putting.

Shinewater Park Access from Larkspur Drive and from Pigs Lane bridle path. Street parking. Large man-made lake, surfaced pathways, fishing stations, toilets and refreshments at 'The Mill' and the Toby in Willingdon Drove.

Eastbourne Theatres

Box Office Tel: 01323 415500.

Congress Theatre has 13 wheelchair spaces with free seat for companion. Accessible toilet. Lift. Infra-red audio system. Blue badge parking adjacent.

Devonshire Park Theatre has 4 wheelchair spaces with free seat for companion. Access from service road beside theatre. Blue badge parking in front of theatre. Infra-red audio system. Audio-description is available at some performances.

Winter Garden and Floral Hall Wheelchair entrance from car park and via lift from Compton Street. Accessible toilet. Loop audio system.

Published by the Eastbourne Access Group
Sponsored by Eastbourne Borough Council

This guide is available on audio disc and in a
larger print format on request, please call: 01323 415163



Printed April 2012