



## HIRE OF BEACH WHEELCHAIRS

Great Yarmouth Borough Council has purchased 2 beach wheelchairs which are intended for the use of people with mobility difficulties.

These wheelchairs are suitable for beach use and will give you the freedom to access and enjoy the beaches of Great Yarmouth.

Hire of our wheelchairs is FREE, but a CASH deposit of £20.00 will be held during the hire period to cover any loss, damage or cleaning required upon return. In addition to your £20 deposit, credit/debit card details will also be requested from the hirer at time of hire to cover any damages sustained, however no charge will be made to the card prior to the return and subsequent inspection of the chair.

Donations are welcomed towards the upkeep and general wear and tear of the wheelchairs. A donations box can be found in the Tourist Information Centre.

Due to the limited number of wheelchairs available, we recommend booking your wheelchair in advance to avoid disappointment by telephoning 01493 846346. If you have booked a wheelchair and you expect your collection time to be delayed for more than 15 minutes please contact us. If we are not informed of your delay, your booking may be cancelled.

Your personal wheelchair can be stored at the Tourist Information Centre during hire but is done so entirely at your own risk.

It is important that our wheelchairs are protected and operated correctly during hire and that your health and safety is maintained whilst using the wheelchairs. We must therefore ask that you (the hirer / user of the beach wheelchair) read the 'Terms & Conditions of Hire/Use' and 'Basic Safety Rules', both found immediately below.

We hope that you enjoy using our wheelchairs.

### Terms and Conditions of Hire/Use

1. The hirer will pay a refundable CASH deposit of £20.00
2. The hirer must fully complete a hire form prior to the beach wheelchair being taken from the Tourist Information Centre.
3. The hirer/user of the beach wheelchair accepts and uses the wheelchair completely at their own risk.
4. The user must ensure that the wheelchair is suitable for their needs and are able to transfer into it safely.
5. The hirer will return the wheelchair to the Tourist Information Centre no later than 4pm on the day of hire, unless otherwise agreed. Returning the wheelchair late without good cause (and unless otherwise agreed by the Tourist Information Centre) may lead to forfeiture of your deposit.
6. The hirer must take full responsibility for the wheelchair and return it in good condition.

7. The wheelchair should not be left unattended at any time.
8. The hirer will be responsible for the cost of making good or repair if the wheelchair is returned damaged, soiled or dirty after use. An inspection of the equipment will be made upon its return by the Tourist Information Centre who has the right to withhold the deposit or take further reasonable action to make good or carry out the repair(s).
9. The wheelchair must not be taken out of the Borough of Great Yarmouth beach area without the prior knowledge and agreement of the Tourist Information Centre. If you are unsure whether the area you wish to use the wheelchair in is outside of the Borough of Great Yarmouth area you should ask the Tourist Information Centre first.
10. Great Yarmouth Borough Council reserves the right to refuse the loan of the equipment.
11. The hirer / user of the beach wheelchair agree to read and abide by the basic safety rules outlined below.

### **Basic Safety Rules**

- a. It is very important that the Hirer/s are confident in the use of the Beach Wheelchair and thoroughly familiarise themselves with their safe operation before the beginning of the hire.
- b. The manufacturer's recommended maximum weight is 22 stone (308lbs) and a child's minimum height is 3ft tall.
- c. Wheels should be in the forward position during transfer. Wheel locks should also be engaged whenever the wheelchair is on a slope and an attendant is not present.
- d. Do not step on the footrest during transfer as this could cause the wheelchair to tip. Raise the armrests, entering and exiting the chair from the side only. Ensure that the wheel locks are engaged during transfer.
- e. Do not use the armrests during transfer.
- f. Know your own limitations in terms of strength and endurance before attempting any manoeuvres.
- g. Do not submerge the wheelchair in water.
- h. When in the wheelchair, use a sunscreen or umbrella to avoid sunburn.
- i. The wheelchair frame can become hot when left outdoors during hot weather.
- j. Do not allow children to stand on the bar at the back of the wheelchair.
- k. The wheelchair is designed for use on the beach, where it is much easier to control than on hard surfaces. Its use on pavements should therefore be restricted to travelling to and from the beach.