

Complaint Form

For use by complainant



Cumbria Tourism
At the heart of our visitor economy

Your Contact Details
Name:
Address:
Postcode:
Contact telephone number:
Email address:

Establishment Details
Establishment name:
Establishment address:
Postcode:

Complaint Details
Date of visit:
Details of your complaint: <i>(Please supply as much information as you can attach another page if necessary.)</i>
Did you discuss the complaint with anyone at the establishment during your visit? <i>(If so, who was this with and how was it handled?)</i>

Declaration
I consent for Cumbria Tourism to pass on details of this complaint, verbally or by letter, to: <i>(please tick)</i>
<input type="checkbox"/> the named establishment
<input type="checkbox"/> an appropriate body who may be able to investigate the complaint <i>(eg, quality assessment organisation)</i>
<i>If your consent is not given, Cumbria Tourism will still log the complaint for future reference.</i>
Signature:
Date: