



The Economic Contribution of the Visitor Economy

Cumbria Tourism Summit



Andrew Tong, Policy & Economics, Deloitte MCS Ltd

28th June 2011

Agenda

THE VISIT BRITAIN REPORTS

SUMMARY FINDINGS

OPPORTUNITIES & THREATS

COMPETITIVE POSITION & TAXATION

CAPACITY & FUNDING

MACRO SITUATION

CONSUMER SPENDING

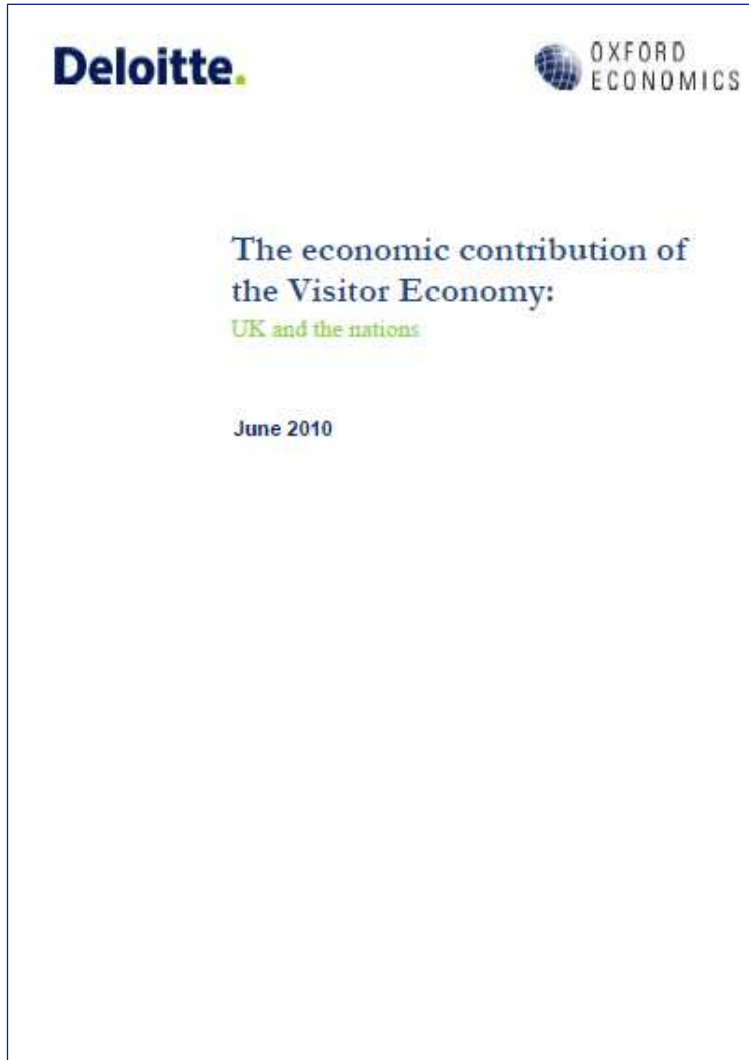
EXCHANGE RATES

THE WIDER PICTURE

CONCLUSIONS

QUESTIONS

The VisitBritain Reports



Summary Findings

£52BN DIRECT ECONOMIC IMPACT IN VALUE ADDED TERMS (EXTENSION OF TSA METHODOLOGY)

£115BN TOTAL ECONOMIC IMPACT IN VALUE ADDED TERMS (INCLUDING SUPPLY CHAIN)

IMPORTANCE OF THE SECTOR TO RURAL AREAS

LABOUR MARKET OPPORTUNITIES

ENCOURAGES ENTREPRENEURSHIP

LONGER TERM BASELINE FORECASTS - £87 BN BY 2020

3.5 PER CENT GROWTH 2010-2020, IFF CONDITIONS ARE FAVOURABLE

SCENARIO: A 10 PER CENT DEPRECIATION IN STERLING INCREASES OVERSEAS VISITORS BY c. 1 MILLION

SCENARIO: ZERO REAL GROWTH IN CONSUMER SPENDING REDUCES DOMESTIC SPEND BY £2.2 BILLION

Opportunities & Threats

Opportunities & Threats

Issue		Key			
Political	<ul style="list-style-type: none"> ● Geopolitics ● Capacity Considerations - including infrastructure ● Funding/public spending 	<ul style="list-style-type: none"> ● Opportunity ● Unknown ● Threat ✓ Nation most relevant to 			
	Economic		<ul style="list-style-type: none"> ● Macroeconomic conditions <ul style="list-style-type: none"> ● - Exchange rates ● - Consumer spending ● London 2012 ● Ryder Cup ● Rugby World Cup 2015 ● Glasgow Commonwealth Games ● Growth in emerging economies ● Investment in transport and other infrastructure ● Competition and the changing market place 		
Social			<ul style="list-style-type: none"> ● Delivering the 'experience' ● Culture and heritage reputation ● Shifts in consumer behaviour and general perceptions <ul style="list-style-type: none"> ● - Lower spend/perception of expenses ● - Growth in food/health/wellbeing tourism ● - Shift in consumer tastes to 'exotic' places ● Demographics ● Income distribution 		
			Technological	<ul style="list-style-type: none"> ● Digital distribution ● Innovation e.g. social networking ● Competition 	
				Environmental	<ul style="list-style-type: none"> ● Climate change ● Potential health/travel scares ● Commodities - e.g price of oil ● Environment
			Legislation		<ul style="list-style-type: none"> ● Taxation ● Visa process ● Minimum wage

Source: Deloitte analysis

Competitive Position & Taxation

TOURISM IS A SIGNIFICANT CONTRIBUTOR TO THE UK ECONOMY:

HOWEVER, UK TOURISM BOP HAS DETERIORATED SIGNIFICANTLY SINCE 1980, DUE TO:

10 PER CENT OF UK GDP

2.5 MILLION JOBS

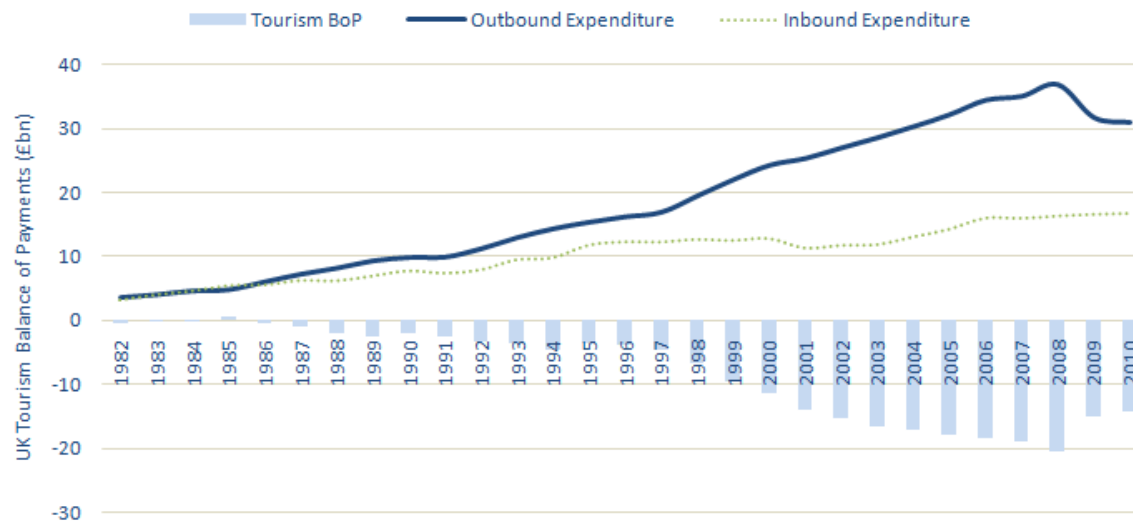
GROWTH POTENTIAL

INCOMES

TASTES

COSTS

UK Tourism Balance of Payments, 1982-2010



Source: ONS, Deloitte analysis.

UK COMPETITIVE POSITION IS RELATIVELY POOR – HOW CAN IT BE IMPROVED?
 CUMBRIAS STRATEGY IS TO GET VISITORS TO SPEND MORE

Capacity & Funding

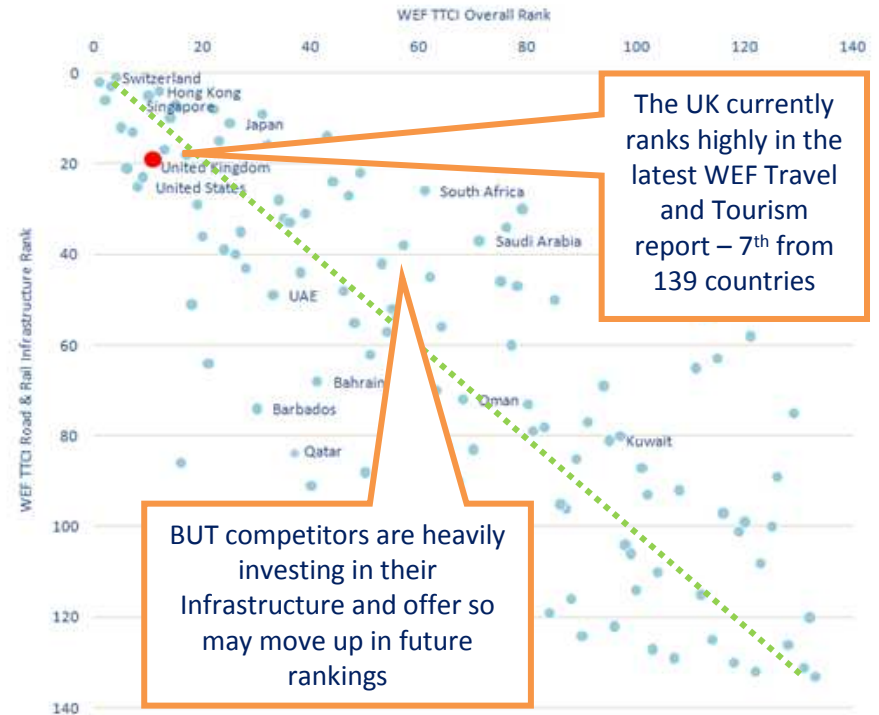
FUNDING REDUCED SIGNIFICANTLY

“MR CAMERON CERTAINLY HAS BIG AMBITIONS. GREAT STUFF, SAYS THE INDUSTRY. BUT THEN IT POINTS OUT THAT FEW CHIEF EXECUTIVES WOULD ASK THEIR STAFF TO DELIVER SUCH AMBITIOUS TARGETS WHEN THEY HAVE JUST PUSHED THROUGH A BIG PRICE INCREASE AND SLASHED THE MARKETING BUDGET”

THE TIMES, 10/01/2011

.... HOW DO YOU DO MORE WITH LESS?

UK's Tourism Performance and Infrastructure, 2009



Source: WEF, Deloitte Analysis.

Macro Situation

“NEW NORMAL”

- CONSENSUS
- WEAK CONSUMER & GOVERNMENT SPENDING LEAD TO SLOW GDP GROWTH
- INFLATION EASES BUT EXTERNAL FACTORS KEEP RATE ABOVE BOE TARGET

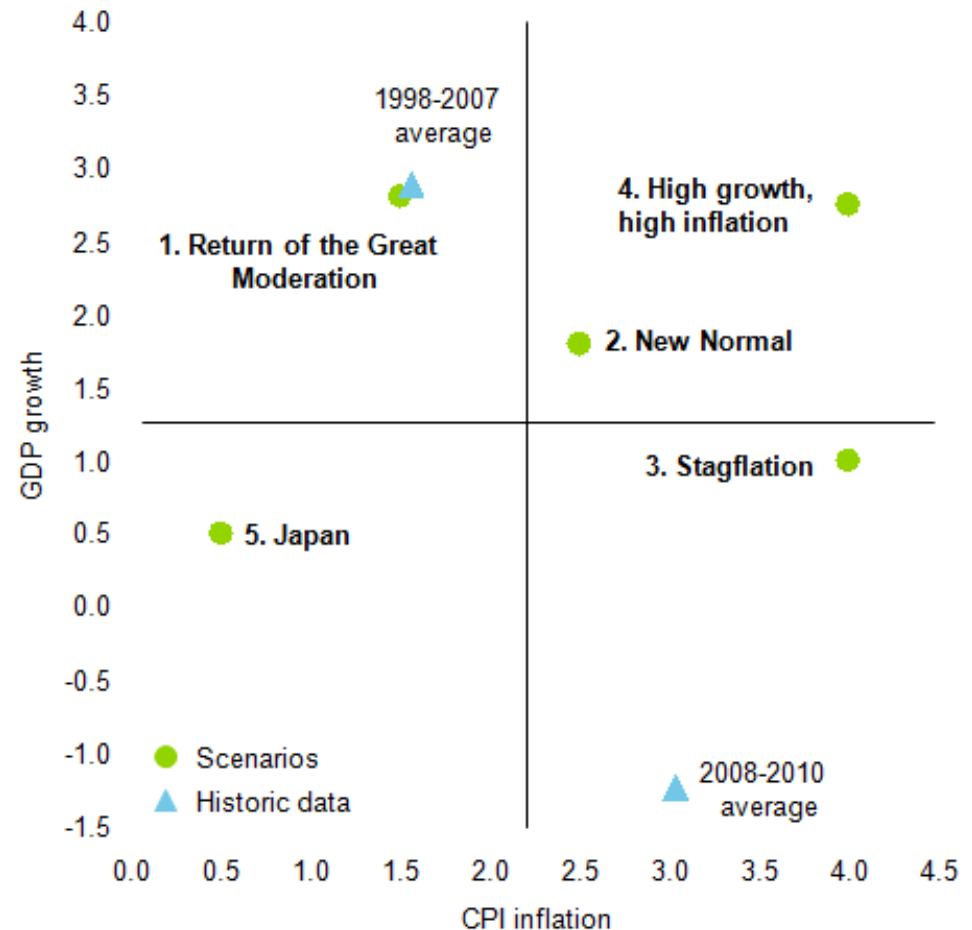
“RETURN OF THE GREAT MODERATION”

- INFLATION FALLS BACK
- UK ECONOMY GROWS AS PRE-RECESSION DRIVEN BY STRONG EXTERNAL DEMAND
- CONSUMER SPENDING RECOVERS THROUGH HIGHER WAGES AND HIGHER EMPLOYMENT.

“STAGFLATION”

- FURTHER RISES IN ENERGY PRICES & LIMITED SPARE CAPACITY KEEP INFLATION HIGH
- UNCERTAINTY HOLDS BACK CORPORATE SPENDING.
- UNEMPLOYMENT REMAINS HIGH
- CONSUMER SPENDING STAGNATES AS REAL INCOMES ARE SQUEEZED FURTHER

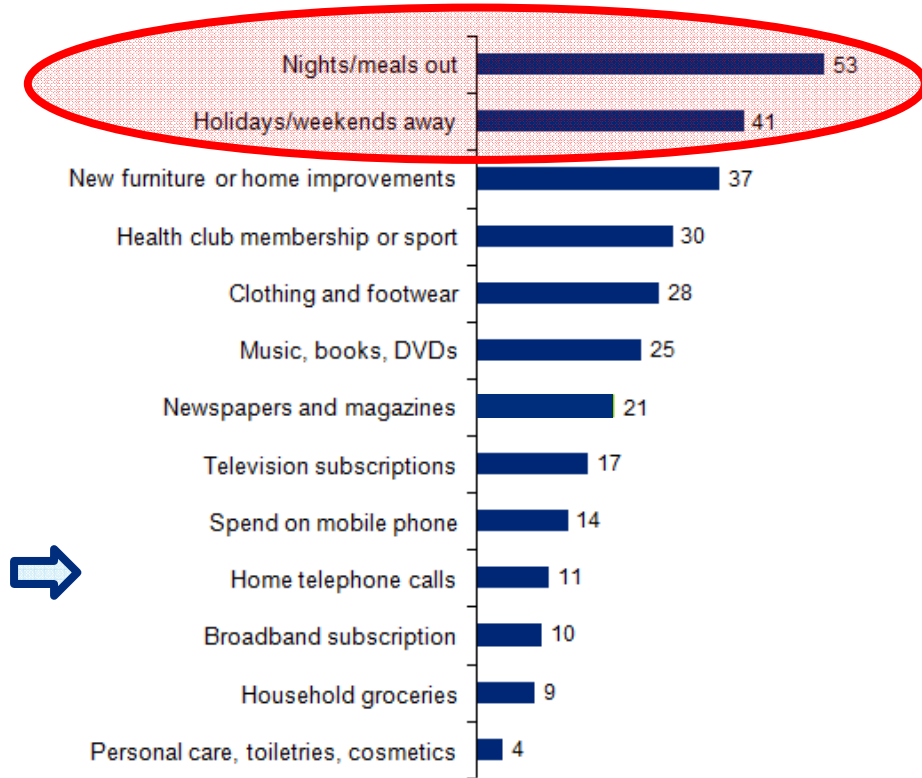
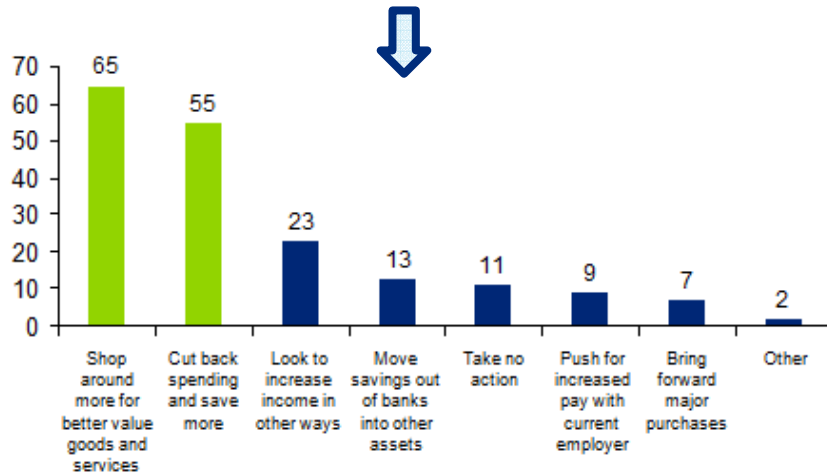
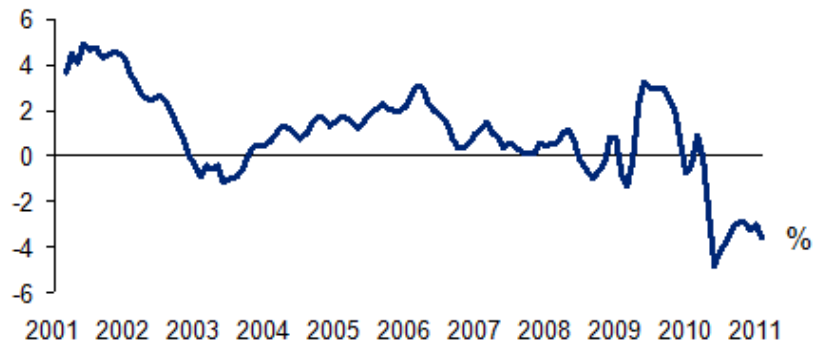
Hypothetical Scenarios for GDP & Inflation 2010 - 2012



Source: Deloitte Analysis

Consumer Spending

UK Real Wages (%Δ Y-o-Y), Reactions to Falling Disposable Income (% Respondents), & Discretionary Spending Most Likely to be Cut (% Respondents)



Source: ONS, BoE, OFCOM & Deloitte Analysis

IS CUMBRIA DISPROPORTIONATELY EXPOSED TO CONSUMER SPENDING?
STAYCATION EFFECTS?

Exchange Rates

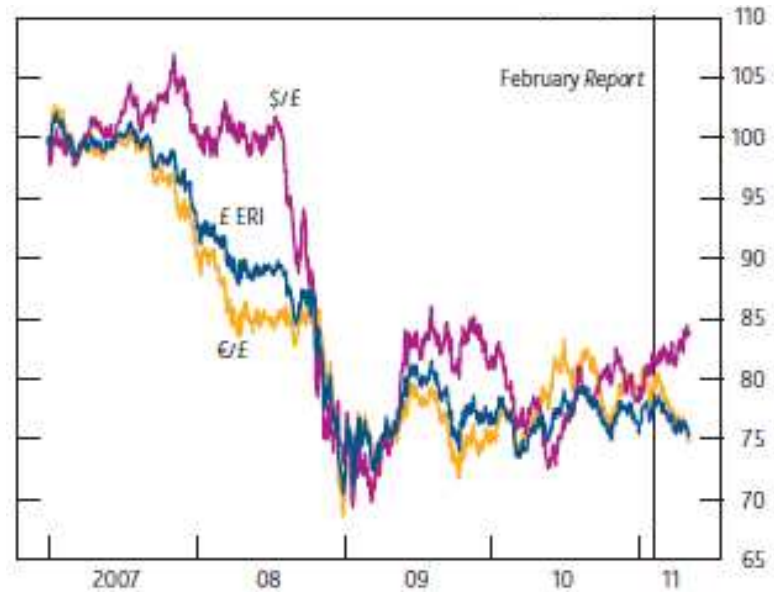
CUMBRIA LESS SENSITIVE TO EXCHANGE RATE FLUCTUATIONS THAN RoUK DUE TO INBOUND VISITOR MIX

HOWEVER AMERICAN VISITORS ARE LARGEST OVERSEAS GROUP

STERLING REMAINS 25 PER CENT WEAKER AGAINST THE DOLLAR AND EURO THAN IN MID-2007

MPC THINKS THAT THIS WILL CONTINUE AND BOOST EXPORTS AND TOURISM BUT RISKS A REVERSAL COULD REDUCE VISITORS & SPEND

Sterling Exchange Rates (Jan 2007 = 100)



Source: HM Treasury Quarterly Inflation Report, May 2011

The Wider Picture

Times/Deloitte CEO Summit – 21-22 June 2011



Source: Times Print Edition, 22/06/2011

TAX

ENTREPRENEURIAL SPIRIT

EXPORTS

INFRASTRUCTURE CAPACITY

EMPLOYMENT AND INNOVATION

Conclusions

ECONOMIC GROWTH PATH REMAINS UNCERTAIN

CUMBRIA BENEFITTING FROM WEAKER STERLING

CUMBRIA IS RELATIVELY UNCOMPETITIVE ON PRICE INTERNATIONALLY BUT FAIRLY COMPETITIVE IN UK TERMS

CUMBRIA NEEDS TO DO MORE WITH LESS INPUT

CUMBRIA EXPOSED TO ANTICIPATED (REAL) FALLS IN CONSUMER SPENDING

BUT CUMBRIA HAS THE ASSETS TO WORK WITH

LOBBY FOR SUPPORT FROM CENTRAL GOVERNMENT FOR BUSINESS AND EMPLOYMENT

TARGET CONSUMERS EFFECTIVELY: ADAPT TO CHANGING TRENDS – e.g. EMERGING MARKET CONSUMER

INNOVATE AND INVEST WHILST PRESERVING BRANDS AND MARKETING ACTIVITY



Questions?